1	BEFORE THE									
2	ILLINOIS COMMERCE COMMISSION									
3										
4	IN THE MATTER OF:) PROTECTIVE PARKING SERVICE)									
5	CORPORATION d/b/a LINCOLN) TOWING SERVICE,)									
6	Respondent.) Docket No. HEARING ON FITNESS TO HOLD A) 92 RTV-R Sub 17									
7	COMMERCIAL VEHICLE RELOCATOR'S) LICENSE PURSUANT TO SECTION)									
8	401 OF THE ILLINOIS COMMERCIAL) RELOCATION OF TRESPASSING)									
9	VEHICLES LAW, 625 ILCS) 5/18A-401.									
10	, Tell 101 .									
11	Chicago, Illinois									
12	February 13, 2018									
13	Met, pursuant to notice, at 1:30 p.m.									
14										
15	BEFORE:									
16	MS. LATRICE KIRKLAND-MONTAQUE,									
17	Administrative Law Judge									
18										
19										
20	SULLIVAN REPORTING COMPANY, by									
21	Kristin C. Brajkovich, CSR									
2.2	Tigongo No. 094-003910									

1	APPEARANCES:
2	
3	ILLINOIS COMMERCE COMMISSION, by
4	MR. MARTIN BURZAWA
5	160 North LaSalle Street
6	Suite C-800
7	Chicago, IL 60601
8	(312) 814-1934
9	on behalf of ICC Staff;
10	
11	PERL & GOODSYNDER, LTD., by
12	MR. ALLEN R. PERL
13	MR. VLAD V. CHIRICA
14	14 North Peoria Street
15	Chicago, IL 60607
16	(312) 243-4500
17	for Protective Parking.
18	
19	
20	
21	

1			Ι	N	D	Ε	X				
2	WITNESS							DX	СХ	RDX	RCX
3	BRYAN STRAND										
4	By Mr. Perl										1533
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- JUDGE KIRKLAND-MONTAQUE: By the power vested
- 2 in me by the State of Illinois and the Illinois
- 3 Commerce Commission, I now call for a hearing of
- 4 Docket No. 92 RTV-R Sub 17. This is in the matter of
- 5 Protective Parking Service Corporation doing business
- 6 as Lincoln Towing Service, and this is a hearing on
- 7 fitness to hold a commercial vehicle relocator's
- 8 license.
- 9 May I have appearances, please. Just
- 10 state your name and who you represent for the record.
- 11 Let's start with Lincoln.
- MR. PERL: Thank you, your Honor. For the
- 13 record, my name is Allen Perl, P-e-r-l, from Perl &
- 14 Goodsnyder on behalf of Protective Parking Service
- 15 Corporation doing business as Lincoln Towing Service.
- 16 MR. CHIRICA: Good afternoon, your Honor. Vlad
- 17 Chirica from Perl & Goodsnyder, also here on behalf
- 18 of Protective Parking Service Corporation doing
- 19 business as Lincoln Towing Service.
- 20 MR. BURZAWA: Good afternoon, your Honor.
- 21 Martin Burzawa for the Staff of the Illinois Commerce
- 22 Commission.

- 1 THE COURT: Okay. Mr. Perl, you are going to
- 2 ask additional questions of Officer Strand; is that
- 3 correct?
- 4 MR. PERL: Yes. I believe, your Honor, that
- 5 the only thing that we are here to do today is to
- 6 recross Officer Strand on some citations that were
- 7 not presented earlier because we had moved to strike
- 8 them, and now they are admitted and we are going to
- 9 be going over -- I think there's ten different
- 10 investigations encompassing 30 or so citations.
- 11 JUDGE KIRKLAND-MONTAQUE: Okay. Officer
- 12 Strand, remember you are sworn under oath and you
- 13 continue to be so -- to do so today.
- 14 THE WITNESS: Yes.
- JUDGE KIRKLAND-MONTAQUE: I'll give you the
- 16 floor, Mr. Perl.
- 17 MR. PERL: Thank you, Judge.
- 18 BRYAN STRAND,
- 19 called as a witness herein, having been previously
- 20 duly sworn, was examined and testified as follows:

21

22

1 RECROSS EXAMINATION

- 2 BY MR. PERL:
- 3 Q Officer Strand, do you recall giving
- 4 testimony the last time we were here regarding some
- 5 citations that you wrote to Protective Parking?
- 6 A Yes.
- 7 Q During the relevant time period?
- 8 A Yes.
- 9 Q And do you recall the relevant time period
- we defined as the time between July 24, 2015, and to
- 11 March 23, 2016?
- 12 A That sounds right.
- 13 Q And I want to show you now -- I'll go
- 14 through some citations that we did not go through
- 15 last time today and try to make this as streamlined
- 16 as possible.
- 17 A Okay.
- 18 Q I'm going to show you now what --
- MR. PERL: So, your Honor, as opposed to going
- 20 back into the exhibit book, I have the actual
- 21 citations themselves pulled out. If you would like,
- I can go through them by the citation number because

- 1 Mr. Burzawa was nice enough to send us a list of the
- 2 new ones.
- JUDGE KIRKLAND-MONTAQUE: Okay.
- 4 MR. PERL: And I have them in order from when
- 5 he gave them to us, and that is kind of how I was
- 6 going to go. If you want, we can try -- I will try
- 7 to locate them in the exhibit book so you can kind of
- 8 read along with them.
- 9 JUDGE KIRKLAND-MONTAQUE: Is there any way that
- 10 they are indicated by Bates stamp or anything like
- 11 that?
- MR. PERL: No. When they were sent over, they
- 13 are just by investigation number, so, you know, I
- 14 think maybe Vlad can find them while we are doing it.
- 15 JUDGE KIRKLAND-MONTAQUE: Okay.
- MR. PERL: Because they were not sent over with
- 17 the actual exhibits. These are intertwined in the
- 18 exhibits, the ones that we had moved to strike prior
- 19 because they fell outside of the date that we were
- 20 going through the relevant time period.
- JUDGE KIRKLAND-MONTAQUE: I understand. Why
- 22 don't you just go ahead and I'll try to follow.

- 1 Mr. Burzawa, you confirmed that those are actually in
- 2 the exhibits?
- 3 MR. BURZAWA: Yeah, they are. They were within
- 4 the relevant time period, and I guess they are being
- 5 readmitted into evidence. If you are going to go by
- 6 the list that I sent, the first citation is in
- 7 Exhibit M towards the end. The pages are not
- 8 numbered, but the citations are kind of in sequential
- 9 order.
- 10 MR. PERL: Which exhibit is it?
- MR. BURZAWA: M. It's towards the middle of
- 12 Exhibit M. Citation 8001397 is the first one on the
- 13 list.
- 14 JUDGE KIRKLAND-MONTAQUE: Okay. 800 --
- 15 MR. PERL: 1397.
- 16 JUDGE KIRKLAND-MONTAQUE: Okay. I'm there.
- 17 BY MR. PERL:
- 18 Q Okay. So, Officer Strand, I'm going to
- 19 show you now what has been marked as Exhibit M, as in
- 20 Mary, 8001397. Take a look at that and let me know
- 21 if you know what that is.
- 22 A It's another incomplete invoice citation.

- 1 Q And without looking at the exhibit, do you
- 2 have any independent recollection of this citation?
- 3 A Not really.
- 4 Q And would this refresh your recollection to
- 5 take a look at this?
- 6 A Yes.
- 7 Q So go ahead and take a look at this.
- 8 A Okay.
- 9 Q And this is an invoice for an incomplete
- 10 invoice, correct?
- 11 A Correct.
- 12 Q And was the underlying complaint from the
- motorist an incomplete invoice?
- 14 A Unlikely.
- 15 Q Do you know what the underlying complaint
- 16 was?
- 17 A Not on this one. This was '15.
- 18 Q But it would not be likely that it would be
- 19 an incomplete invoice?
- 20 A I mean, occasionally people do complain
- 21 about it but unlikely.
- 22 Q So that would mean that this incomplete

- 1 invoice was not written specific to a complaint from
- 2 the motorist?
- 3 A Correct.
- 4 Q And what was the incomplete invoice? What
- 5 about the invoice was incomplete?
- 6 A There was missing some fields on this one,
- 7 it looks like, a VIN, contract number, and a tow
- 8 plate.
- 9 Q And we have been over this before, and I
- 10 don't want to get too deep into it. You did not do
- any investigation to determine how it is that the
- invoice was incomplete, did you?
- 13 A No.
- 14 Q You did not contact Lincoln Towing to find
- out if there was an error with the computer?
- 16 A No.
- Or when it printed, it did not get printed
- 18 out?
- 19 A No.
- 21 A Correct.

- intentionally or accidentally, correct?
- 2 A I do not, correct.
- 3 Q Was there -- take a look at 8001398, as
- 4 well. This is a citation written in the same -- for
- 5 the same motorist?
- 6 A Correct.
- 7 O And what was that for?
- 8 A For no e-filed contract for a particular
- 9 address.
- 10 Q And when you say no e-file, could you
- 11 explain to the Court -- we have been through this
- 12 before, but what does that mean?
- 13 A Yeah. Meaning that while the relocation
- 14 towing company had a written contract between
- 15 themselves and a particular address, it was not on
- 16 file or at least found in our MCIS system as being a
- 17 contract between the two entities.
- 18 Q Now, you don't input any information into
- 19 the MCIS system yourself, do you?
- 20 A No.
- 21 Q And you are not the keeper of records for
- the Commerce Commission, are you?

- 1 A No.
- 2 Q And your area of expertise that you deal
- 3 with is not MCIS, is it?
- 4 A No.
- 5 Q And you don't know whether or not Lincoln
- 6 Towing actually e-filed the contract, do you?
- 7 A I do not.
- 8 Q You just know that when you looked on the
- 9 system, you did not see the contract, correct?
- 10 A Correct.
- 11 Q Did you do anything after that to determine
- if the contract had been e-filed?
- 13 A Unlikely.
- 14 Q Did you contact anybody at Lincoln Towing
- 15 to see if they actually had e-filed the contract but
- somehow it was not on the system?
- 17 A I don't remember. Unlikely.
- 18 Q Did you contact anybody at the Commerce
- 19 Commission to determine whether or not Lincoln had
- 20 e-filed the contract but it had not made the system?
- 21 A No.
- Q Without doing any of that, you don't really

- 1 know if the contract was e-filed, do you?
- 2 A No.
- 3 Q And then if you look at the next page,
- 4 Citation 8001399, that's the third citation written
- 5 on this investigation, correct?
- 6 A Correct.
- 7 O And what was that?
- 8 A It looks like relocating an authorized
- 9 vehicle.
- 10 Q And do you know what the basis for that
- 11 was?
- 12 A If I remember correct -- let me see. I
- think the issue was the area in which the person was
- 14 relocated was not either -- was not governed by a
- 15 Lincoln contractor. I don't remember offhand without
- 16 looking at the report.
- 17 Q You did not write a citation for no
- 18 contract, correct?
- 19 A No.
- 20 Q Had there been no contract, you would have
- 21 written a citation for no contract, correct?
- 22 A Correct.

- 1 Q And that was not written, was it?
- 2 A No.
- 3 Q Do you know what the outcome of these three
- 4 citations was?
- 5 A I think that one might have been a refund
- 6 voluntarily, but I think that was Dean Marinakis or
- 7 something. Yeah, not offhand.
- 8 Q Okay. I'm going to show you now what is
- 9 your case file, 15-1218, Administration Citation
- 10 8001400, the next one. Do you see that?
- 11 A Yes.
- 12 Q What is that?
- 13 A That is for an old dispatcher without an
- 14 active permit.
- 15 Q And we realized subsequent to that that you
- don't need to have a dispatcher's license to release
- 17 a vehicle, do you?
- 18 A No.
- 19 Q So knowing that, would you have still
- 20 written a citation today?
- 21 A No.
- 22 Q Now we'll take a look at Investigation

- 1 No. 16-0039, Administrative Citation 8001802. It's
- the page after this one. Do you see that?
- 3 A Right here?
- 4 Q Yes, it's 1802.
- 5 A I do see that.
- 6 Q And what is that, if you know?
- 7 A It's another dispatcher citation.
- 8 Q This is for an expired dispatcher permit?
- 9 A Yeah.
- 10 Q Or used dispatcher without an active
- 11 permit?
- 12 A Same, yeah.
- 13 Q Two things. We now know you don't need to
- 14 have a dispatcher's license to release a vehicle,
- 15 correct?
- 16 A Correct.
- 17 Q So you would not have written this ticket
- 18 anyway?
- 19 A No.
- 20 Q Even when you look at the system, you don't
- 21 know whether or not a dispatcher has a permit, you
- just know what the system shows you, correct?

- 1 A Correct.
- 2 Q So you don't look into it and see maybe the
- 3 paperwork was filed but somehow it did not make it
- 4 into the system?
- 5 A Correct.
- 6 Q You are not the keeper of records for MCIS,
- 7 are you?
- 8 A No.
- 9 Q You are not?
- 10 A No, I'm not.
- 11 Q And you don't put the information into
- 12 MCIS, do you?
- 13 A No.
- 14 Q And you didn't inquire as to anyone at the
- 15 Commerce Commission whether or not the information
- was properly uploaded into the MCIS, did you?
- 17 A No.
- 18 Q There's a second citation written in this
- investigation, 8001803. Do you see that?
- 20 A I do.
- 21 Q And what was that written for?
- 22 A For an incomplete invoice.

- 1 Q What was incomplete about the invoice, if
- 2 you recall?
- 3 A Recall, nothing. But if I look, it was the
- 4 contract number was off, missing.
- 5 Q So the Illinois Commerce Commission
- 6 contract number was missing, correct?
- 7 A Correct.
- 8 Q We had previous conversations about
- 9 citations that directly impact the public and those
- 10 that are just administrative, correct?
- 11 A Correct.
- 12 Q And this one that is merely administrative,
- 13 correct?
- 14 A Correct.
- 15 Q Because the individual who illegally parked
- 16 their car on private property would not know at the
- 17 time it would be okay to do that if they leave off
- 18 the contract number, would they?
- 19 A No, that's correct.
- 20 Q And you did not write -- strike that.
- 21 So this citation has nothing to do
- 22 with impacting the public, correct?

- 1 A Correct.
- 2 Q And you don't know whether or not there was
- 3 a computer error or not as to why the contract number
- 4 was left off?
- 5 A No.
- 6 Q And there's no benefit to Lincoln Towing to
- 7 leave off the contract number on the invoice, is
- 8 there?
- 9 A No.
- 10 Q In fact, it's the opposite because they get
- 11 a citation for doing it, correct?
- 12 A Correct.
- 13 Q Now, I want to show you Citation 80018 --
- 14 okay. Strike that.
- 15 Let's take a look now at Investigation
- No. 15-235, which is Administrative Citation 8001809.
- 17 Take a look at that, if you would.
- 18 A Okay.
- 19 Q What was the citation written for?
- 20 A Incomplete invoice, no tow truck plate.
- 21 Q And it's not likely that the motorist
- 22 complained of that to Lincoln Towing, did they?

- 1 A No.
- 2 Q It's just something that you found when you
- 3 were looking up the underlying complaint from the
- 4 motorist, correct?
- 5 A Correct.
- 6 Q And this is one of those citations that has
- 7 no direct impact on the motorist, correct?
- 8 A Correct.
- 9 Q And did you do anything to determine how it
- 10 is that the plate -- I'm sorry -- the plate was left
- 11 off of the invoice?
- 12 A I did not.
- 13 Q You don't know whether or not it was a
- 14 computer error or something when it printed did not
- 15 show up?
- 16 A I do not.
- 17 Q It's possible that the dispatcher or
- 18 whoever inputted it into the system actually input
- 19 the plate but it did not print?
- 20 A That's possible.
- 21 Q If you could take a look at the next page,
- 22 it's Citation 8001810.

- 1 A Okay.
- 2 Q What was this citation written for?
- 3 A It's an expired dispatcher.
- 4 Q And this is for the same investigation,
- 5 correct?
- 6 A It appears to be, yes.
- 7 Q And, once again, even if the dispatcher was
- 8 expired, you don't need to have a dispatcher license
- 9 to release a vehicle, correct?
- 10 A Correct.
- 11 Q As you stand here today, knowing that, you
- would not have written a citation, would you?
- 13 A Correct.
- 14 Q And even if you did need it, you don't know
- whether or not Lincoln Towing or anybody input the
- 16 information into MCIS, you just know it was not there
- 17 when you looked at it?
- 18 A Correct.
- 19 Or even look at it?
- 20 A Correct.
- 21 Q You did not do any inquiry to find out
- 22 whether or not the dispatcher actually timely either

- 1 renewed or applied for the license, correct?
- 2 A Correct.
- 3 Q And you are aware that for renewals, as
- 4 long as you get your renewal in timely, you can
- 5 continue working until you get renewed, correct?
- 6 A Correct.
- 7 Q And you don't know whether or not this is a
- 8 renewal or an initial application, do you?
- 9 A I think it was -- I don't remember offhand.
- 10 No, I don't know.
- 11 Q And then the next citation in this group is
- 12 8001811. Do you see that as well?
- 13 A Yes.
- 14 Q And what was this citation for?
- 15 A Relocating an authorized vehicle, resident
- 16 with sticker displayed will appear.
- 17 Q So did you see the vehicle at the time it
- 18 was towed?
- 19 A No.
- 21 a sticker on it at the time it was towed?
- 22 A I do not know that.

- 1 Q You only know what -- potentially what the
- 2 motorist told you, correct?
- 3 A Correct.
- 4 Q And how do you decide whether or not you
- 5 are going to write this particular citation, just
- 6 based on what the motorist tells you? Is it because
- 7 they say that they'll appear in court?
- 8 A No, because everybody says that they'll
- 9 appear in court. There has to be at least enough
- 10 evidence to support a burden for this Court.
- 11 Q But other than the individual telling you
- 12 the sticker was there, what else did you have to go
- 13 on?
- 14 A I don't know on this case. I would have to
- 15 look at the case file.
- 16 Q If I showed you the case file, would that
- 17 refresh your recollection?
- 18 A It would.
- 19 Q I'm going to show you now your case file,
- 20 and let me know if there's something in there that
- 21 led you to believe, other than what the motorist told
- 22 you?

- 1 THE WITNESS: Hey, Martin, do you have the rest
- of this, like the whole file jacket?
- 3 BY MR. PERL:
- 4 Q I just want to know from your --
- 5 A Yeah. Based on this, I don't recall
- 6 offhand, and this is not very helpful to answer your
- 7 question.
- 8 Q This is your investigative report though,
- 9 correct?
- 10 A Yeah. But usually I have a whole -- I
- 11 don't know if there was -- I don't know if there's
- 12 anything else in here.
- 13 O Does it --
- 14 A I just want to give you a better answer.
- 15 Q Let's say there was a photograph that was
- 16 time stamped and it showed the sticker, that would
- 17 help you, correct?
- 18 A That would be helpful, but in here I'm not
- 19 seeing that.
- 21 A Just written here, no, so I can't help you
- 22 on this one.

- 1 Q Well, I don't want you to help me. I just
- 2 want you to tell me what you based it on. It might
- 3 not help the Commerce Commission.
- 4 Based upon your investigative report,
- 5 there's nothing actually in there that states that
- 6 you had any extraneous evidence other than the
- 7 motorist telling you that the sticker was in the car
- 8 at the time, right?
- 9 A Not based on what I wrote here.
- 10 Q And I'm going to at least assume for the
- 11 moment that you base your decisions to write a
- 12 citation or not on your investigative report?
- 13 A That is just a summary.
- 14 Q Yes. Your summary?
- 15 A Yeah.
- 16 Q But if there was relevant information --
- 17 A It would have been in there.
- 18 Q -- it would be in there, correct?
- 19 A Yeah.
- 20 O And it's not?
- 21 A Not in that one, no.
- 22 Q And you don't know what the resolution was

- on any of these tickets, do you?
- 2 A No.
- 3 Q Take a look at now, if you would,
- 4 Investigation No. 15-1239, Citation 8001812. The
- 5 next page.
- 6 A Okay.
- 7 Q And what is that, if you recognize it?
- 8 A It's an incomplete invoice citation, no
- 9 VIN, incomplete contract number information.
- 10 Q And safe to say that the individual
- 11 motorist who complained to the Commerce Commission
- did not complain about an incomplete invoice,
- 13 correct?
- 14 A Safe to say that, correct.
- 15 Q You would have had to have done an
- 16 investigation, determined that the underlying
- 17 complaint was unfounded, but then you did find that
- 18 the invoice was not completely filled out, correct?
- 19 A Correct.
- 21 other citations that I went over with you. If you
- 22 did not write a citation for what the motorist

- 1 complained about, then you determined it to be
- 2 unfounded, correct?
- 3 A Yeah, correct.
- 4 Q So on this one, the only thing that you
- 5 wrote a citation for was an incomplete invoice. Do
- 6 you know what was incomplete about the invoice?
- 7 A There was no VIN and the contract number
- 8 was incomplete.
- 9 Q So do you remember exactly what about the
- 10 contract number was incomplete?
- 11 A No.
- 12 Q So is there anything that I could show you
- 13 to refresh your recollection about that?
- 14 A My report or the invoice.
- 15 Q How about if I show you your report and the
- 16 invoice?
- 17 A All right.
- 18 Q Okay.
- 19 A So invoice -- VIN was just not on there,
- 20 and then the contract number was missing a digit at
- 21 the end.
- 22 Q So without talking about the name of the

- 1 individual, because we want to keep that off the
- 2 record.
- 3 A Sure.
- 4 Q So the contract number says, 2418, correct?
- 5 A Correct.
- 6 Q And you determined it was missing one
- 7 number, correct?
- 8 A I did.
- 9 Q And if that were the only thing that was
- 10 the issue on this invoice, would you still write a
- 11 citation?
- 12 A Probably.
- Q And you did not do anything to contact
- 14 Lincoln Towing to find out how it is that one number
- 15 got left of the invoice, did you?
- A No, I didn't.
- 17 Q And so it's possible that the dispatcher or
- 18 whoever created the invoice typed in all five numbers
- 19 but for some reason only four of the numbers appear;
- 20 is that correct?
- 21 A That's correct.
- 22 Q And where it says, VIN number, it's

- 1 possible that the VIN number could have been covered,
- 2 correct?
- 3 A Yes, it is.
- 4 Q And it's possible there could have been
- 5 stuff on the dashboard so the driver could not have
- 6 seen the VIN number?
- 7 A That's correct.
- 8 Q Without actually going into the vehicle and
- 9 checking for the VIN number, the only way to see it
- 10 would be to look through the dashboard to see it on
- 11 the driver's side; is that correct?
- 12 A That's correct.
- 13 Q And I think it also appears potentially on
- 14 the driver's side door sometimes?
- 15 A It should, yeah.
- 16 Q But then you have to go into the vehicle?
- 17 A Correct.
- 18 Q It might appear somewhere if you open the
- 19 hood? I don't know.
- 20 A There's many places on a vehicle that you
- 21 can find it, but not in plain sight, no.
- 22 Q And you did not check to see how it is that

- 1 the VIN was left off, did you?
- 2 A No, I did not.
- 3 Q Again, that is a citation that is
- 4 administrative in nature and does not affect the
- 5 public, does it?
- 6 A Correct.
- 7 Q Now, let's take a look now at Investigation
- 8 No. 15-1275 which corresponds to Administrative
- 9 Citation 8001801, and this might be in a different.
- 10 It actually shows it's along with 8001815, so let's
- 11 take a look at 8001815. What is that?
- 12 A Administrative citation for an incomplete
- 13 invoice.
- 14 Q And do you know what about the invoice in
- 15 this case was --
- 16 A No ILCC contract number and no police
- 17 personnel contact information.
- 18 Q Did you do anything to actually find out
- 19 whether or not Lincoln Towing contacted the police on
- 20 this tow?
- 21 A I don't remember on this one. Unlikely.
- 22 Q So it does not mean that the police were

- 1 not contacted, it means that the invoice left off who
- 2 at the Chicago Police Department was contacted,
- 3 correct?
- 4 A Correct.
- 5 Q And that would not have been something that
- 6 the motorist would have complained about, would it
- 7 be?
- 8 A No.
- 9 O That would be more administrative in
- 10 nature, correct?
- 11 A Correct.
- 12 Q It doesn't impact the tow, does it?
- 13 A No, unless they cannot find their vehicle,
- 14 and I don't believe that was the complaint.
- 15 Q If you look at 8001816, which is a
- 16 corresponding citation written on this investigation,
- 17 what was that written for?
- 18 A Relocating an authorized vehicle, customer
- 19 in bathroom on premises at the time of tow.
- 20 Q Without getting into the hearsay element --
- 21 A Sure.
- Q -- of the matter --

- 1 A Yeah.
- 2 do you know if the customer was on the
- 3 location of the premises at the time of the tow?
- 4 A Oh, I don't know that.
- 5 Q Were you there or present for the tow?
- 6 A No.
- 8 the motorist told you to indicate that the customer
- 9 was on the premises at the time of the tow?
- 10 A I would have to look at the case file.
- 11 Q Let me show you your case file, and let me
- 12 know if there's anything in your case file other than
- 13 what the motorist told you to corroborate that the
- 14 motorist was in the premises at the time of the tow?
- 15 A No. No, I could not even follow up on this
- 16 one with anything there.
- 17 Q With anybody?
- A At the location of the tow, when I went to
- 19 go actually do a follow-up on this one.
- 20 Q And although I don't see in Exhibit M
- 21 Citation 8001801, I do have a copy of it.
- JUDGE KIRKLAND-MONTAQUE: What is the number

- 1 again?
- 2 MR. PERL: 8001801.
- JUDGE KIRKLAND-MONTAQUE: 1801.
- 4 MR. PERL: Marty, do you have it?
- 5 JUDGE KIRKLAND-MONTAQUE: It's in here.
- 6 MR. PERL: It's not in mine, but I do have a
- 7 copy of it.
- 8 JUDGE KIRKLAND-MONTAQUE: I think I just saw
- 9 it. Yeah, I have it. Is it the same one I have,
- 10 Mr. Perl?
- 11 MR. PERL: That is.
- 12 BY MR. PERL:
- 13 Q And do you know what that is?
- 14 A It was an administrative citation for no
- written authorization to relocate on file.
- 16 Q Could you explain to the Court what that
- 17 means?
- 18 A I think in this situation, MCIS indicated
- 19 that Rendered Services Incorporated was the contract
- 20 holder for the particular address.
- 21 Q Did you do anything to check that out?
- 22 A I contacted Rendered Services to verify.

- 1 Q Now, without telling me what someone told
- 2 you, which would be hearsay, do you have any
- 3 documentation or evidence with you here today to show
- 4 that Lincoln Towing did not have a contract at that
- 5 lot?
- 6 A No.
- 7 Q And you actually didn't write them a ticket
- 8 for not having a contract, you wrote them a ticket
- 9 for relocating an authorized vehicle, didn't you?
- 10 A It looks like it. Is that the same case?
- 11 Q I'm sorry. No contract e-filed.
- 12 A Okay.
- 13 Q But not that they did not have a contract.
- 14 You wrote a contract for not being e-filed. That is
- 15 the difference, correct?
- 16 A That is different.
- 17 Q So had Rendered had a contract, you would
- 18 have written them a ticket or a citation for not
- 19 having a contract, correct?
- 20 A Correct.
- 21 Q So does that refresh your recollection?
- 22 A I remember what happened, yeah.

- 1 Q It was not that Rendered had a contract.
- 2 It was that Lincoln's contract was not e-filed?
- 3 A Correct.
- 4 Q Did you do anything to determine how it is
- 5 that MCIS did not have Lincoln's contract filed?
- A No, I don't remember. I just briefly
- 7 looked at that. I don't remember offhand.
- 8 Q The reason I'm asking you is that, you did
- 9 do an investigation and you determined there was a
- 10 contract for the lot by Lincoln Towing?
- 11 A I must have contacted Lincoln then.
- 12 Q And you must have found they had a contract
- 13 because you did not write a citation for no contract?
- 14 A Right.
- 15 Q You don't control MCIS, correct?
- 16 A No.
- 17 Q And you don't input any information on
- 18 MCIS?
- 19 A No.
- 21 A Correct.
- 22 Q Prior to writing the citation, did you

- 1 contact anybody at MCIS to determine whether or not
- 2 Lincoln actually had e-filed their contract?
- 3 A I don't even know who I could contact at
- 4 MCIS.
- 5 Q And you did not contact anybody at Lincoln
- 6 Towing either?
- 7 A I think I must have. I must have done
- 8 something to get ahold of them because otherwise it
- 9 doesn't make a lot of sense.
- 10 Q Let me ask you this. If you take a file
- 11 like this and you investigate it and you look at the
- 12 screen in MCIS and you don't see a contract filed,
- would you write a citation or do more investigation
- 14 to determine if Lincoln actually had e-filed it?
- 15 A If they had e-filed or they had a contract.
- 16 Q So you did find they had a contract because
- 17 you did not write a citation for that?
- 18 A Correct.
- 19 Q If you find out that the relocator has a
- 20 contract but somehow it's not e-filed, do you do any
- 21 investigation?
- 22 A No, I don't follow up.

- 1 Q Hold on. It's going to be hard for the
- 2 court reporter.
- 3 A Sorry.
- 4 Q Do you do any investigation to determine
- 5 whether or not the relocator actually e-filed it
- 6 properly but somehow the system messed up?
- 7 A No, I don't.
- 8 Q And you did not do that in this case
- 9 either?
- 10 A No.
- 11 Q So you don't really know whether or not
- 12 Lincoln Towing ever e-filed this contract, do you?
- 13 A I do not.
- 14 Q It's possible they did?
- 15 A It's possible.
- 16 Q Turning your attention now to Investigation
- No. 16-0041, corresponding Administrative Citation
- 18 8001823. Do you know what that is?
- 19 A Citation for no written authorization on
- 20 file because it was cancelled or at least apparently
- 21 in MCIS.
- 22 Q And you wrote a citation for no e-filed

- 1 contract in this case, didn't you? Let me do this,
- 2 let me show you -- would it refresh your
- 3 recollection --
- 4 A Yes.
- 5 Q -- if I showed you your case file?
- 6 A Yeah.
- 7 Q Let me show you that.
- 8 A Okay.
- 9 Q So the citation that you wrote and the only
- 10 citation that you wrote on this investigative file
- 11 was No. 8001823, correct?
- 12 A That's correct.
- 13 Q And in your investigative report, you
- 14 wrote, No e-filed contract, correct?
- 15 A Correct.
- 16 Q Not to go over it again.
- 17 A Yeah, go ahead.
- 18 Q You don't know whether Lincoln actually
- 19 e-filed this contract, do you?
- 20 A No. I only know it was e-filed later or
- 21 showed up later because I completed this later. But,
- 22 yes, go on.

- 2 MCIS did not show this contract as e-filed, do you?
- 3 A No, I don't.
- 4 Q And are you aware that -- strike that.
- 5 Do you know when e-filing came about?
- 6 I think we might have talked about this last time.
- 7 A I think the bulk of it started in '07,
- 8 before my tenure here.
- 9 Q In '07, safe to say that probably hundreds
- of thousands of contracts had to get e-filed because
- 11 prior to that none of them were e-filed, correct?
- 12 A Correct.
- 13 Q So there were mass filings done, if you
- 14 know, back in '07-'08, correct?
- 15 A Correct.
- 16 Q And there were many mistakes made by
- 17 relocators and the Commerce Commission because there
- 18 were thousands and thousands of contracts filed,
- 19 correct?
- 20 A I suppose.
- 21 Q And you don't know whether or not -- if
- 22 Lincoln Towing were to e-file a contract and then

- 1 later on somehow either the Commerce Commission or
- 2 somebody takes it out of the MCIS system, Lincoln
- 3 Towing has no way of knowing that, do they?
- 4 A Out of the MCIS system? I don't think that
- 5 they would.
- 6 Q So it's possible that Lincoln Towing can
- 7 properly e-file a contract, think that everything is
- 8 fine, but for some reason they won't show up on MCIS,
- 9 correct?
- 10 A Yes, correct.
- 11 Q Because when Lincoln Towing goes to look at
- 12 their screen, they are not looking at the same screen
- 13 that you are, are they?
- 14 A I don't think so.
- 15 Q Because you have a different screen and
- 16 different password and access code to look at,
- 17 correct?
- 18 A Correct.
- 19 Q Turning your attention to 16-0088,
- 20 Corresponding Citation 8001822. Do you know what
- 21 that citation is for?
- 22 A For no equipment lease on file.

- 1 Q So this is also another citation that we
- 2 would call an administrative citation, correct?
- 3 A Correct.
- 4 Q No one in the public would complain, or
- 5 would they, that someone did not have an equipment
- 6 lease on file, would they?
- 7 A No, they would not.
- 8 Q And to streamline things, an equipment
- 9 lease is when Lincoln Towing uses a tow truck that
- 10 they don't own, but their independent contractor
- 11 does, and then Lincoln Towing has what they call an
- 12 equipment lease with that independent contractor to
- 13 use that tow truck?
- 14 A Correct.
- 15 Q You are not in charge of MCIS or inputting
- 16 any information regarding equipment leases, are you?
- 17 A No, I'm not.
- 18 Q Do you know whether or not anybody at
- 19 Lincoln Towing actually did file the equipment lease
- with MCIS during the relevant time period?
- 21 A They are not filed through MCIS.
- 22 Q The e-Relocator?

- 1 A They are not filed through e-Relocator.
- 2 Q How do they do it?
- 3 A Paper.
- 4 Q And where does it go?
- 5 A To Blanche.
- 6 Q And then what happens?
- 7 A It gets copied and put in a paper file and
- 8 then she puts it in MCIS.
- 9 Q Exactly.
- 10 A Yes.
- 11 Q You don't know whether or not Lincoln
- 12 Towing sent the contract in to Blanche and then
- 13 Blanche forgot to e-file, do you?
- 14 A I do not.
- 15 Q It's possible, isn't it?
- 16 A Yes, it is possible.
- 17 Q And you did not ask Blanche if that
- 18 happened in this case, did you?
- 19 A I don't remember.
- 20 Q There's nothing in your investigative
- 21 report stating that you spoke to Blanche, is there?
- 22 A Let's see.

- 1 Q For the record, I'm showing Officer Strand
- 2 his investigative report to refresh his recollection.
- 3 A No. No, it doesn't say anything about
- 4 talking to Blanche.
- 5 Q Also, corresponding to this investigation
- 6 is Invoice 8001825. Do you see that citation?
- 7 A Yes, sir.
- 8 Q And that is for incomplete invoice,
- 9 correct?
- 10 A Correct.
- 11 Q And it says, No ILCC contract number, no --
- 12 A Police personnel contacted.
- 13 Q So that means they did not check a box for
- the police personnel contact?
- 15 A They did not write it in or type it in.
- 16 Q But you don't know whether or not they
- 17 actually contacted the police?
- 18 A No. That would be another citation
- 19 altogether.
- 20 Q And you did not write a citation for that?
- 21 A No.
- 22 Q It's probable that Lincoln Towing did

- 1 contact the police and somehow it got left off the
- 2 invoice, correct?
- 3 A Very probable.
- 4 Q Also, a corresponding citation to this
- 5 investigative report is 8001826. I'll show you that
- 6 now. And do you see that?
- 7 A Yes.
- 8 Q And that was written for --
- 9 A No. Do you want me to read it?
- 10 O Go ahead. Yes.
- 11 A No written authorization to relocate via
- patrol between 7:01 a.m. and 11:00 p.m., no call log
- 13 record per Munyon.
- 14 O So this is what you would commonly refer to
- as call versus patrol or patrol versus call?
- 16 A Yeah, I believe so.
- 17 Q And, again, just to kind of move it along,
- 18 there are maybe three different ways that you can
- 19 have a lot designated. One would be a patrol lot,
- 20 correct?
- 21 A That's correct.
- 22 Q And that means that Lincoln Towing or any

- 1 relocator has the authority to patrol a lot and
- 2 remove vehicles that are illegally parked, correct?
- 3 A Correct.
- 4 Q And then there's a call lot where Lincoln
- 5 Towing would have to receive a call from somebody
- 6 authorized before towing the vehicle, correct?
- 7 A That's correct.
- 8 Q And then sometimes it's a combination. It
- 9 could be patrol lot during the day and call lot at
- 10 night or vice versa, correct?
- 11 A Correct.
- 12 Q And in this particular case, the citation
- 13 was written because the MCIS records show this as
- 14 a --
- 15 A I don't think it was an issue with MCIS. I
- 16 think it was an issue of the original contract that
- 17 was on file with Lincoln.
- 18 Q It was originally on file as a call lot?
- 19 A I don't know. I got a copy from Ethel, I
- 20 think. I don't remember what the status was.
- 21 Q Have I shown you your report?
- 22 A Just briefly.

- 1 Q Take a look at that and see if that
- 2 refreshes your recollection.
- 3 A Okay. Vaguely refreshed.
- 4 Q So I think now we were talking about the
- 5 call versus patrol lot?
- A Yes.
- 7 Q Were you able to refresh your recollection?
- 8 A Just vaguely. I'm guessing it was marked
- 9 call. I would have to look.
- 10 Q So you are not sure?
- 11 A No, not offhand. There's obviously some
- 12 more to it.
- 13 Q That is fine. I don't want you to guess.
- 14 If you are not sure, you are not sure.
- 15 A Yeah.
- 16 Q And I believe there was one more citation
- 17 listed on this investigation report, 8001827. Take a
- 18 look at that if you would.
- 19 A Okay.
- 20 Q This was for an overcharge, correct?
- 21 A Correct.
- 22 Q So signs were properly located, correct,

- 1 but they had the wrong amount on them?
- 2 A I believe so.
- 3 Q Well, you did not write a citation for
- 4 improper signage?
- 5 A No, I did not. Yeah, it was solely based
- 6 on the amount.
- 7 Q The amount of the sign showed \$170 and the
- 8 amount charged was \$218.50?
- 9 A Correct.
- 10 Q At the time of the relocation of the tow,
- 11 do you know what the sign said?
- 12 A I don't know.
- 13 Q Is it possible that there was a sticker on
- 14 the sign that somebody tore off?
- 15 A Absolutely.
- 16 Q Is it possible there was a different sign
- 17 there that day?
- 18 A Could have been.
- 19 Q Did do anything to investigate or determine
- 20 what the sign looked like on the date of the tow
- 21 other than what the motorist told you?
- 22 A I don't know. Is there a photograph

- 1 included in this one?
- 2 Q I'll show you the complete file. For the
- 3 record, to refresh Officer Strand's recollection, I'm
- 4 giving him the complete file that we received from
- 5 the Illinois Commerce Commission.
- A There's no timestamp on here. I don't
- 7 know.
- 8 Q So there's no photos that you reviewed --
- 9 A No.
- 10 Q -- that have timestamps on them, is there?
- 11 A No, because that was contained within
- 12 another Word document, I think, that she sent.
- 13 Q But there's nothing in here even on your
- 14 report that says that you have time stamped photos?
- 15 A No.
- 16 Q Turning your attention now to Investigation
- 17 15-1299, corresponding Administrative Citation
- 18 8001828. Do you know what this citation is?
- 19 A It was -- there was no written
- 20 authorization to patrol a lot.
- 21 Q It says, Call only, correct?
- 22 A Correct.

- 1 Q And, again, the difference between patrol
- 2 and call means that a driver, before relocating a
- 3 vehicle on a call lot, would need for someone
- 4 authorized to call them and tell them to tow the
- 5 vehicle as opposed to just patrolling and towing?
- 6 A Correct.
- 7 Q Did you speak to anybody, like the owner of
- 8 the lot, to determine whether it was call or patrol?
- 9 A I don't remember.
- 10 Q And you are aware that sometimes lots can
- 11 change --
- 12 A Sure.
- 13 Q -- if the owners decide to change from a
- 14 call to patrol, correct?
- 15 A Correct.
- 16 Q Did you check to see if that happened in
- 17 this case?
- 18 A I don't know. I would have to look at this
- 19 file.
- 20 Q Is there anything that I could give you to
- 21 refresh your recollection?
- 22 A My case report.

- 1 Q Okay. Take a look at your case report.
- 2 A Okay. Yes.
- 3 Q Does that refresh your recollection?
- 4 A It does.
- 5 Q And what happened in this case?
- 6 A In this case, I followed up with Ethel at
- 7 Lincoln to obtain the original -- or the written
- 8 service agreement that they had on file for the
- 9 contract.
- 10 Q And that showed call lot, correct?
- 11 A It did. It indicated a call lot.
- 12 Q Was there anything that you were shown that
- would have led you to believe that the owner either
- 14 changed or attempted to change it to a patrol lot?
- 15 A No.
- 16 Q And the next citation in this investigation
- is 8001829. Please take a look at that one.
- 18 A Okay.
- 19 Q And that is for an incomplete invoice,
- 20 correct?
- 21 A That is correct.
- 22 Q Can you tell me what about the invoice was

- 1 incomplete?
- 2 A There was no VIN number and no police
- 3 personnel contact information.
- 4 Q I'm going to show you the invoice for this
- 5 particular tow, which was contained within the
- 6 exhibits given to us by the Commerce Commission. Can
- 7 you tell me if your handwriting is on this document
- 8 anywhere, if you recognize it?
- 9 A No. None of that is -- none of this is my
- 10 handwriting.
- 11 Q Okay. So it says, Name of police
- department, CPD?
- 13 A Right.
- 14 Q Then it says, Police personnel contacted
- 15 157367?
- 16 A I see that.
- 17 Q So there is the Chicago Police
- 18 Department --
- 19 A Sure.
- 20 Q -- and the police personnel on there,
- 21 right?
- 22 A All right. That doesn't look like -- all

- 1 right.
- 2 Q An dit looks like the same handwriting that
- 3 wrote in the \$218.50, doesn't it?
- 4 A It does.
- 5 Q In fact, there was the name of the police
- 6 department, although it's abbreviated CPD?
- 7 A Oh, yeah. I agree.
- 8 Q And police personnel contacted is right on
- 9 there, isn't it?
- 10 A It sure is, yeah. Do we have our original
- 11 here?
- 12 Q This is the one that I received from the
- 13 Commerce Commission that is Bates stamped from them
- 14 000535.
- 15 A This seems awfully -- hmm. Yeah, because I
- 16 would not know the police personnel information.
- 17 Q So knowing what you know now, would you
- 18 have still written the citation?
- 19 A Yes, for the VIN.
- 20 O For the VIN?
- 21 A Yeah, not for the other one. That is odd.
- 22 Q The VIN number is the only thing missing

- from this invoice, correct?
- 2 A Yeah, based on what I'm seeing.
- 3 Q And we have been through this before. Of
- 4 all of the things, it's entirely possible that
- 5 someone could have something on their windshield?
- 6 A Oh, sure.
- 7 Q There could be snow, mud, some other reason
- 8 why you could not read the VIN number, correct?
- 9 A Absolutely.
- 10 Q And do you believe or do you know to be the
- 11 fact that if the operator, the dispatcher, the
- 12 relocator makes all of the reasonable effort to
- 13 ascertain the information to put on the invoice but
- 14 they can't get some information, would that be enough
- 15 to put on the invoice itself?
- 16 A Yeah. If they just write "covered" or
- 17 "blocked." I see it all of the time.
- 18 Q So the real issue is not that the VIN
- 19 number is not on here, it's tat they did not write on
- 20 there that it was covered or blocked, correct?
- 21 A Yeah. Correct, that would suffice.
- 22 Q Again, that does not directly impact the

- 1 public or the tow?
- 2 A No.
- 3 Q Let's take a look now at 8001820.
- 4 A That is 183.
- 5 MR. PERL: You know, for some reason, your
- 6 Honor, my book may be missing a couple things. 1820
- 7 and 1821 don't appear in my book.
- JUDGE KIRKLAND-MONTAQUE: Are they in another
- 9 section?
- 10 MR. PERL: You know what, they are not within
- 11 this investigation. That is what it is.
- JUDGE KIRKLAND-MONTAQUE: Do you want to take
- 13 your jacket off?
- 14 THE WITNESS: No. Thank you. I'm hoping we
- 15 are done soon.
- MR. PERL: I think it should have been, Judge,
- 17 when Mr. Burzawa sent me over the list, 15-1299 had
- 18 four citations listed under it, but there's really
- only two. The other two should be 15-1299.
- JUDGE KIRKLAND-MONTAQUE: 99. The last two are
- 21 29?
- MR. PERL: 1299 were the last two, and then

- 1 1820 and 1821 would be 15-1229. I'll need a moment
- 2 to look those up. Okay. I have them.
- 3 BY MR. PERL:
- 4 Q I'm going to show you now Citation
- 5 Nos. 8001820 and 1821.
- 6 A Okay.
- 7 Q Tell me if you recognize those citations.
- 8 A Okay. Yes.
- 9 Q And what are they?
- 10 A The last -- 1820 is for an expired
- 11 dispatcher, and 1821 is for incomplete invoice, no
- 12 contract number or police personnel listed.
- 13 Q So it was one citation for incomplete
- 14 invoice, correct?
- 15 A Correct.
- 16 Q And one for expired dispatcher permit,
- 17 correct?
- 18 A Correct.
- 19 Q The one for expired dispatcher permit, we
- 20 spoke about before?
- 21 A Correct.
- 22 Q You don't need a dispatcher permit to

- 1 release a vehicle, and this citation you would not
- 2 have written today, would you?
- 3 A No.
- 4 Q But the one for incomplete invoice, you
- 5 would, correct?
- 6 A Yes.
- 7 Q And what about this invoice was incomplete,
- 8 if you recall?
- 9 A No contract number listed or police
- 10 personnel listed.
- 11 Q Now, I'm going to show you this invoice as
- 12 well, which was contained within the Commerce
- 13 Commission's filings. Do you see where it says the
- 14 police personnel?
- 15 A Yeah.
- 16 Q It's on this one, isn't it?
- 17 A No. It was the wrong police department
- 18 they wrote on here. That is the issue. It was
- 19 Evanston Police Department, not Chicago PD. That
- 20 was --
- 21 Q So there is a Police Personnel Contact
- 22 No. 1693?

- 1 A Right. That is -- kind of the way that I
- 2 wrote it on here was kind of botched.
- 3 Q Based upon the Chicago numbers and the
- 4 Evanston numbers, wouldn't this 1693 lead you to
- 5 believe it's an Evanston number and not Chicago?
- A Not really, because sometimes they just
- 7 write the person's name on there.
- 8 Q But the Chicago ones are longer numbers,
- 9 aren't they? They are more than four digits, aren't
- 10 they?
- 11 A Honestly, I don't know offhand.
- 12 Q So knowing that -- so actually someone
- 13 typed in Chicago, then 1693, correct?
- 14 A Yes.
- 15 Q And the address is 619 Howard, and that is
- in Evanston, correct?
- 17 A Correct.
- 18 Q But there's also a Howard Street in
- 19 Chicago, correct?
- 20 A Yeah, depending on what is the border
- 21 street.
- 22 Q There is definitely a Howard Street?

- 1 A Yeah.
- 2 Q And then it borders Evanston as well,
- 3 correct?
- 4 A Correct.
- 5 Q So it's possible that somebody did call in
- 6 the Evanston police but when they created the
- 7 invoice, mistakenly typed in Chicago?
- 8 A Oh, sure, yeah.
- 9 Q Did you check to see if that happened?
- 10 A I did. I think I called the dispatch.
- 11 Q Take a look at your investigative report,
- 12 and let me know if that is in there.
- 13 A This is not even the right address. It's a
- 14 different complaint. That's for Brendan -- I'm
- 15 sorry. I won't say the name. That one does not
- 16 correspond with that one. That one was a Walgreens
- 17 one.
- 18 Q Here we go. Okay. So this one has Chicago
- 19 Police, but it does not have the personnel contacted?
- 20 A Hold on. We are looking at two different
- 21 cases here.
- Q What do you have in front of you?

- 1 A This one is for -- what is the case number?
- 2 I don't know. I would have to --
- 3 Q 15-1229. Let me have these.
- 4 A One is for Evanston and one is a Clark
- 5 address.
- 6 Q I think one -- 1820 and 1821 are for the
- 7 Clark address?
- 8 A Okay.
- 9 Q So take a look at that.
- 10 A Where is the invoice -- where is the
- 11 complaint or stuff for this one?
- 12 Q Here is the invoice?
- 13 A Oh.
- 14 Q It has Chicago Police but it does not have
- 15 the personnel number?
- 16 A Okay. So we are back -- so at least we are
- on the same page.
- 18 Q Yes.
- 19 A I said, No ILCC contract number and no
- 20 police personnel. This matches up now.
- 21 Q Did you do anything to determine whether or
- 22 not Lincoln actually -- or someone at Lincoln

- 1 actually contacted the Chicago Police Department?
- 2 A No.
- 3 Q And do you know how it is the Illinois
- 4 Commerce Commission contract number got left off the
- 5 invoice?
- A I don't.
- 7 Q And you did not check up to see how that
- 8 occurred, did you?
- 9 A No.
- 10 Q Let's put these back in order.
- 11 A Okay.
- 12 Q Finally, Investigation No. 160053,
- 13 corresponding Administrative Citation 8001830. Can
- 14 you tell me what that citation is for?
- 15 A That was for an inaccurate or incomplete
- 16 invoice. No contract number and wrong police
- 17 department listed.
- 18 Q So that was the invoice that I showed you
- 19 accidentally --
- 20 A Yes, that's correct.
- 21 Q -- where they typed in Chicago and Police
- Personnel 1693, and you handwrote in Evanston,

- 1 correct?
- 2 A Correct.
- 3 Q Did you contact the Evanston Police
- 4 Department to see if Lincoln Towing actually
- 5 contacted them?
- 6 A I think I did.
- 7 Q Let's take a look at this investigative
- 8 report, if that would refresh your recollection.
- 9 A Okay. That is just a cover sheet. I don't
- 10 have the report.
- 11 Q You don't recall specifically contacting
- 12 Evanston, do you?
- 13 A I believe I did. This is the only time I
- 14 have ever had this issue. I just wanted to make sure
- that I called the right department and not Chicago?
- 16 O Versus Evanston?
- 17 A Right.
- 18 Q And the other item was the Illinois
- 19 Commerce Commission contract number being left off?
- 20 A Correct.
- 21 Q And we have seen that a couple times now?
- 22 A Yes.

- 1 Q Do you know whether or not there was a
- 2 problem with Lincoln's computer system that was
- 3 causing the contract not to be entered into a couple
- 4 of these invoices?
- 5 A I don't.
- 6 Q You didn't check into that, did you?
- 7 A I did not.
- 8 Q And did you know that in October of 2016,
- 9 Lincoln Towing put a new computer system in?
- 10 A Only because you told me.
- 11 Q And, finally, there's 8001831, and that
- 12 citation was for a call only contract, no written
- 13 authorization to patrol?
- 14 A Correct.
- 15 Q So same situation where you determined that
- there was a contract but it said, Call lot and
- 17 Lincoln was patrolling, correct?
- 18 A Correct.
- 19 Q And there would be no way for an individual
- 20 parked illegally to know that, would there?
- 21 A No, not based on just parking there. No.
- 22 Q If you see signs up that say, Unauthorized

- 1 parkers will be towed, all of the correct
- 2 information, the sign is what it is supposed to be,
- 3 it does not directly impact the public, does it?
- 4 A It doesn't.
- 5 Q And there's 8001835, and that is the last
- one for today, and that is an overcharge, correct?
- 7 A Correct.
- 8 Q Where the posted sign said 196, and the
- 9 charge was \$218.50, correct?
- 10 A Correct.
- 11 Q Same set of questions on this one. You
- were not there when the vehicle was towed, correct?
- 13 A No.
- 14 Q And you don't know what the sign said on
- 15 the date and time it was towed, do you?
- 16 A No.
- 17 Q And you don't have any time stamped photos
- 18 to show what the sign said on the date of the tow, do
- 19 you?
- 20 A I would have to look at that case file. Is
- it the same one?
- 22 Q It's not the same one. So you don't know

- 1 as you stand here today --
- 2 A Not based on a contract number or complaint
- 3 number. I would have to see it.
- 4 MR. PERL: Your Honor, I believe that these are
- 5 all of the investigation and corresponding
- 6 administrative citations that we initially did not
- 7 allow in and then you did let in after it was
- 8 determined that there was an exception made for these
- 9 ten investigations, so I think I have now exhausted
- 10 my cross-examination of Officer Strand on this issue
- 11 and I had already terminated him last time, so I have
- 12 nothing further at this time.
- 13 JUDGE KIRKLAND-MONTAQUE: Okay. Any redirect?
- MR. BURZAWA: No redirect, Judge.
- JUDGE KIRKLAND-MONTAQUE: Just for clarity of
- the record, I am admitting all of the citations that
- we have gone over today and rescinding the earlier
- 18 ruling regarding those being eliminated from the
- 19 hearing, so those are back in. And, Officer Strand,
- 20 you are free to go.
- THE WITNESS: Thank you.
- JUDGE KIRKLAND-MONTAQUE: So is that it for

- 1 today?
- 2 MR. PERL: It is. Mr. Munyon has a medical
- 3 issue today, so he'll be here tomorrow. He was not
- 4 able to be here today.
- 5 JUDGE KIRKLAND-MONTAQUE: I think we scheduled
- 6 10:00 o'clock for tomorrow.
- 7 MR. PERL: Can we just say 10:30 because I have
- 8 a 9:30. I might be here at 10:00 but I don't want to
- 9 keep everyone waiting. Safely 10:30. I'll try to
- 10 get out of there. It's a 9:30 at the Daley Center.
- I should be here by 10:00.
- 12 JUDGE KIRKLAND-MONTAQUE: So how long do you
- 13 think that he will take?
- 14 MR. PERL: Can we go off the record for a
- moment?
- JUDGE KIRKLAND-MONTAQUE: Off the record.
- 17 (WHEREUPON, discussion was had
- off the record.)
- JUDGE KIRKLAND-MONTAQUE: Let's go back on the
- 20 record. So go ahead.
- MR. PERL: Judge, when we were off the record,
- 22 I was having a discussion with the Court and opposing

- 1 counsel regarding the fact that respondent is making
- 2 an oral motion for a directed finding regarding
- 3 anything to do with Exhibits A through F. Some of
- 4 them are in evidence and some of them aren't.
- 5 Clearly, your Honor, even if a document is in
- 6 evidence, the burden is on the movant, in this case
- 7 the petitioner, in this case the Commerce Commission,
- 8 to prove their case beyond something, either a
- 9 preponderance of the evidence or something.
- 10 They have to prove their case, and
- 11 they have not even told you what their case is. So
- 12 the reason that a directed finding is warranted is,
- 13 they have not even said to you in their opening
- 14 arguments, Here is what we are going to prove, which
- is what you normally do. You say, We are going to
- 16 present this evidence to you and here is what we
- 17 believe the evidence will show. Right? They did not
- 18 do that.
- 19 Now you are presented with some
- 20 evidence or some documents that can't possibly
- 21 substantiate their verdict because they don't have
- 22 any -- in other words, in a negligence case, you have

- 1 to prove that there was a duty, there was negligence,
- there was damages. You would know going into the
- 3 case all of the elements of negligence and whether or
- 4 not the plaintiff sustained that or not.
- 5 Before the defendant puts on their
- 6 case at all, if the plaintiff fails to allege or
- 7 prove one of their elements, you ask for a directed
- 8 finding. The Court can then determine whether or not
- 9 they actually did meet all of the elements.
- 10 You can't even do that in your case
- 11 because you don't know what the elements are because
- 12 they have not told you what their case is yet. We
- 13 still don't know after -- and I'm assuming now, since
- 14 we are doing our stipulations with Mr. Munyon, that
- at this time the Commerce Commission is actually
- 16 finished, they have no more witnesses, no more
- 17 documentation other than what is in their book, and
- 18 at some point they'll move to introduce their
- 19 evidence. This is it. They are done. You are not
- 20 going to hear any more from them.
- 21 That being said, Judge, you have to
- 22 sustain our directed finding because you don't even

- 1 know as you sit here, if you were to ask you, Judge,
- 2 What is the Commerce Commission's allegations? What
- 3 is their case? Why are we here? I don't think you
- 4 would know because I know I don't know, and I have
- 5 been doing this case as long as you have and I have
- 6 no idea.
- 7 How can they have sustained their
- 8 burden, when they haven't told you what it is we have
- 9 done wrong or how it is that we have done it wrong,
- 10 and they have not gone down the line. Counsel -- I
- 11 would say to you that the documents contained in
- 12 Exhibits A through F, there was one witness and only
- one witness that they used to testify to those
- documents, only one, Sergeant Sulikowski.
- 15 Sergeant Sulikowski said every single
- 16 question, I have no opinion about these documents. I
- 17 have no opinion whether there's any violations or
- 18 not. I didn't create these documents. I don't know
- 19 who created them. I don't know when they created
- 20 them. I don't know how they created them. I don't
- 21 know where they created them from. And then he said,
- I don't know whether they are accurate or not, but I

- do know that some of it is not accurate because we
- 2 clearly proved it at least 15 or 16 times the year
- 3 1899 comes in and that can't be accurate. And it
- 4 also showed you that they had -- one of the times
- 5 they had on file two different applications within a
- 6 month from somebody, which is impossible. It has to
- 7 be inaccurate. He said that was inaccurate.
- 8 So I know that counsel argues that A
- 9 through F are some kind of -- I think they are
- 10 arguing that they are public records, which they
- 11 aren't, because the public can't access them, they
- 12 can't find them. You can FOIA them and they might
- 13 give them to you, or in our case they don't give them
- 14 to you anyway. So I guess they are public records
- when they want them to be, and they are not when they
- 16 don't want them to be.
- 17 All the individual whose certification
- 18 that they put down there said was, This is the way a
- 19 screen shot looks of the documents. That individual
- 20 did not testify here. You don't know when that looks
- 21 like that, and then clearly there's no certification
- 22 that that is the way that the screen looked like

- during the relevant time period. This is something
- 2 that I think the Commerce Commission does not want
- 3 you to really look at too closely because the only
- 4 thing that we are looking at here, Judge, is the
- 5 relevant time period, and that is it.
- And none of those records in A through
- 7 F are from the relevant time period, not one of them.
- 8 So if they are not from the relevant time period and
- 9 you don't know what time period they are from and you
- don't know who created them and you don't know when
- 11 they were created or how they were created but you do
- 12 know that parts of them are inaccurate and the only
- 13 witness they have in the world, because Officer
- 14 Strand, Officer Geisbush, and Investigator Kassal,
- did not testify to A through F. They did not say a
- 16 word about them. No one from the Commerce Commission
- 17 actually came in to testify about A through F.
- 18 You did not get the keeper of the
- 19 records for the Commerce Commission. You didn't get
- 20 the person who inputs the information into MCIS. You
- 21 got nobody. So I understand that I can make this
- 22 argument under closing argument, and I usually do.

- 1 And I apologize, my back is killing me -- and I
- 2 usually do, but only if the plaintiff or petitioner
- 3 sustains their burden and puts on a prima facie case,
- 4 then the burden shifts to me. There is no burden
- 5 shifting in this case.
- And I'm sure counsel will make a
- 7 counterargument to this. What he won't tell you is
- 8 what their case is, what they are alleging that we
- 9 did wrong, how they are alleging that we are not fit,
- 10 and how they actually sustained that burden. They
- 11 are not going to tell you that because they have not
- 12 in over two years, and we have never heard it up
- 13 until now.
- 14 So since they have never done that,
- 15 how can you know that they sustained their burden,
- 16 when you don't know what their burden is? So A
- 17 through F, yes, I guess you could say, Well,
- 18 Mr. Perl, just make that in your closing argument and
- 19 I could. But then why do we have burden shifting in
- 20 cases? Why do we have burdens of proof? Why not
- just say, Plaintiff comes into court, respondent
- 22 comes into court. State comes in, defendant comes

- 1 in, same for criminal cases.
- Hey, Criminal, you just put your case
- 3 on. It doesn't matter if there's a prime facie case
- 4 against you or not. It doesn't matter if the
- 5 allegations are sustained or not, just put your
- 6 defense on because you might get unlucky and maybe a
- 7 jury convicts you anyway, even though there was no
- 8 case. Or you might get unlucky and a judge might
- 9 say, Well, you know, I believe this might be the case
- 10 anyway, even though the evidence was not presented at
- 11 the hearing and they did not sustain their burden.
- In this particular case, I can't
- imagine why I would have to do a closing argument on
- 14 anything having to do with Exhibits A through F when
- 15 I still don't even know what they are saying. This
- is what they are telling people. There is
- 17 inconsistencies. This is the only thing that they
- 18 have ever said about those documents, ever up until
- 19 now, there's inconsistencies in those documents.
- 20 Well, inconsistencies doesn't mean
- 21 anything with the Commerce Commission. I don't of
- 22 know any ICC statute, rule, or finding that says,

- 1 Inconsistencies means you are not fit. They don't
- 2 even tell you whose inconsistencies they are except
- 3 for one thing. Here is what we know for sure, on
- 4 direct examination and on cross, Sergeant Sulikowski
- 5 admitted there's inconsistencies. It's at 1899.
- 6 Those are the only inconsistencies we know of.
- 7 Well, we know one thing. Lincoln
- 8 Towing did not put that in there. The Commerce
- 9 Commission, since they want to take ownership of it,
- 10 since they say, Those are Commerce Commission
- 11 records, then they're their inconsistencies, not
- ours. So what they really want to say to you is, We
- 13 want you to hold Lincoln accountable because the
- 14 Commerce Commission made mistakes on MCIS because
- 15 those are inconsistencies because the only ones that
- 16 we could find that this witness could testify to were
- 17 those because everything else that may or may not be
- an inconsistency, this witness says, I have no
- opinion and I don't even know if -- he actually
- 20 testified that it's possible that Lincoln puts the
- 21 information in there and the Commerce Commission just
- 22 does not get it in there.

- 1 So that could be an inconsistency, but
- 2 they did not have one witness say to you -- I guess I
- 3 would not argue this, Judge, if they brought in
- 4 anyone from the Commerce Commission that has anything
- 5 to do with MCIS or inputting any documents into
- 6 anything. I would be sitting down now saying, Okay.
- 7 Probably not because what they really would tell you
- 8 and why you are not hearing from them is, they would
- 9 tell you the Commerce Commission makes -- I
- 10 apologize.
- 11 The Commerce Commission makes mistakes
- 12 all of the time. There's hundreds of thousands of
- 13 contracts in the MCIS. They get messed up all of
- 14 time. In fact, Blanche would probably tell you, I
- 15 talked to Bob Munyon and Ethel all of the time
- 16 because there's always mistakes made. It's not
- 17 Lincoln's fault. Maybe it's not the Commerce
- 18 Commission's fault. It's no one's fault. It
- 19 happens.
- But you did not even hear that. You
- 21 heard from one witness that said, I have no idea what
- 22 these documents mean. I don't even know -- again, I

- 1 can stand up here until I'm blue in the face.
- 2 Mr. Burzawa was not in the case earlier anyway.
- For two years I have said to you, in
- 4 front of the Commerce Commission, What are your
- 5 allegations? And their answer has been every time,
- 6 The statute says we can bring you up for a hearing,
- 7 so we are. At the eleventh hour, after my argument,
- 8 after discovery was closed in February, in May they
- 9 finally said, There's some inconsistencies. But they
- don't know what that means, and they don't tell you
- 11 what it means. They just say there's inconsistencies
- on the Documents A through F, and we are going to
- 13 show you these inconsistencies.
- 14 I defy opposing counsel to show you in
- 15 the statute or anywhere that inconsistencies means
- 16 anything regarding the license. Show me where
- 17 there's a code and show me where it says that if the
- 18 Commerce Commission causes those inconsistencies,
- 19 it's a basis to have a fitness hearing. Because
- 20 really what we are trying to figure out is, why are
- 21 we having this fitness hearing? What are we doing
- 22 here?

- 1 And if A through F don't come in, we
- 2 have nothing. If A through F do come in, we have
- 3 nothing because no one testified to them. Nobody
- 4 knows what they really mean. And if you don't have a
- 5 dispute of fact and it's a matter of law and the
- 6 charges can't be identified, how is that due process
- 7 to my client? The client has to come here -- and I
- 8 told you this before, and the reason that I asked for
- 9 a continuance this way, what I didn't get is because
- 10 I don't what defense to make because I don't know
- 11 what their case is.
- Basically when I see A through F two
- 13 weeks before, three weeks before the hearing, and I
- 14 have to scramble to take one deposition, I am
- 15 still -- I thought maybe there would be some light
- shed on it, Judge. Maybe they would say, We have
- 17 this other witness to call and they are going to talk
- about A through F, they are the one that input the
- 19 information.
- You have to say to yourself, Why isn't
- 21 the person who created A through F here testifying?
- 22 Where are they? The individual that actually -- if

- 1 they are screen shots, which I will tell you they
- 2 aren't because I will make my argument at closing, if
- 3 I have to. They are not even screen shots anyway.
- 4 If they were, why don't you have on this witness
- 5 stand the individual that created the documents? You
- 6 want to know why? Because those documents don't
- 7 exist that way. Those documents they created just to
- 8 streamline their case. If you look on the MCIS
- 9 yourself, they don't appear like that anywhere, and
- 10 they know that. So Sergeant Sulikowski can't testify
- 11 to that, so it's very safe to put no one in that
- 12 chair so I can't say, Show me on the screen this
- 13 document. They will say, I can't.
- 14 Someone went in -- and my quess is
- 15 it's the attorneys. Somebody went in and just
- 16 created those documents and then printed them or
- 17 something. I don't know because they are not on MCIS
- 18 like that.
- 19 Beyond that, for the closing, Judge,
- 20 there's no way that they have sustained their burden
- of proof in a case where they have not told you what
- their case is yet. So if the case is over, we are

- 1 finished, I have not heard it sitting here for
- 2 15 days of hearings. They only have one witness for
- 3 A through F anyway, and I did not hear him testify to
- 4 anything. So there's no way due process would be had
- 5 for my client if you allow this case to go to -- we
- 6 have to put on our case, and we have to then defend
- 7 ourselves not knowing what the burden is for us
- 8 because I don't know what they have proven, which is
- 9 basically nothing.
- I think it would be horrible, when my
- 11 client's license is at stake, to force us to do a
- 12 closing argument and present witnesses and testimony,
- especially on everything having to do with A through
- 14 F.
- The testimony of the officers, I
- 16 believe I am seeking a directed finding on as well
- 17 because every one of them told you to a person, we
- 18 don't even know if these are violations or not. We
- 19 write the citations. We don't really do
- 20 investigations, and we don't have an opinion on them.
- 21 They don't even have an opinion.
- This is the part that really the case

- 1 should get a directed, and this is why. If the
- 2 question is whether we are fit or not, you bring the
- 3 witness here to testify to that. Every one of them
- 4 said they have no opinion as to whether Lincoln is
- 5 fit or not. Not one of them said Lincoln is not fit,
- 6 and not one of them said Lincoln is not fit in the
- 7 relevant time period. So how do you have a burden
- 8 sustained when you don't bring one witness?
- 9 I mean, they have known about this
- 10 case for two years. They don't bring one witness to
- 11 testify that Lincoln is not fit or how we are not
- 12 fit. Even for one of them to say, Okay -- put on
- 13 your case. Here is how you sustain your burden. You
- 14 put one witness on there to say, Here is the elements
- of fitness, here is what you did not comply with. I
- 16 know what witnesses to call. I know how to call
- 17 them. I know what documents you need to see. They
- did not do that, so I don't have any of that because
- 19 they did not do any of that. Surprise, surprise.
- 20 Every one of the witnesses I deposed before, and I
- 21 knew what they were going to say and they did not
- 22 really surprise me. They don't know. They don't

- 1 know whether we are fit or not. They don't know what
- 2 it means to be fit, and they are not claiming we are
- 3 not fit. And they don't even know if the citations
- 4 that they wrote are a lot or a little.
- 5 As a matter of fact, most of them
- 6 said, based upon the number of tows that we tow --
- 7 and by the way, for the record, since they are
- 8 seeking to admit our 24-hour tow sheets and they
- 9 Bates stamped them, there is 9,470 during the
- 10 relevant time period. How do I know that?
- 11 JUDGE KIRKLAND-MONTAQUE: How many?
- 12 MR. PERL: 9,470. I told you 10,000 before.
- 13 How do I know that? Because they Bates stamped their
- documents, and there's ten per page. So we towed
- 9,470 vehicles during the relevant time period. That
- is how many? Each one of them, when I said 9,000 or
- 17 10,000 -- I used 9,000 or 10,000. Either I knew,
- which I think I did, or I got lucky. 9,470 is right
- 19 in the middle of 9,000 to 10,000.
- Each one said, No, that is not a lot
- of citations to get based upon those number of tows,
- 22 and it's even a lower percentage of the number of

- 1 citations that we were found guilty on. All their
- 2 witnesses said to you is, No, it's not a lot.
- 3 So how do you sustain your burden for
- 4 fitness when your own witnesses say that Lincoln
- 5 Towing did not get a lot of citations based upon the
- 6 number of tows and didn't get a lot of guilties based
- 7 upon the number of tows. How in the world did they
- 8 sustain their burden that I have to even have a
- 9 closing argument on that? There's no way that
- 10 there's any issue here. They did not present one
- 11 witness to you to say to you, You know what, Judge,
- 12 Lincoln Towing is not fit. Not one.
- 13 But you know who is going to tell you
- 14 that? The lawyers. Because they want to testify in
- 15 this case so badly that they created Exhibits A
- through F themselves, which they can't testify to,
- and the only thing that you are going to hear ever
- 18 from them, because it's been this way all of the way
- 19 through, not just with Mr. Burzawa, every lawyer that
- 20 they have had in this case just wants to argue to you
- 21 without presenting to you any evidence, any
- 22 testimony, or documentation.

- 1 Why did we not just have oral argument
- 2 with the lawyers at the beginning of the case? We
- 3 could have saved two years and hundreds of thousands
- 4 of dollars of the taxpayers' money and my client's
- 5 money. We just let the lawyers say, You know, Judge,
- 6 we just think that they are not fit. We don't have
- 7 any documentation to prove it. As you know, of those
- 8 9,470 in A through F, not one citation was written,
- 9 not one during the relevant time period or ever to
- 10 this day. You know that because you have said to
- 11 them, Counsel, you have not written any citations.
- 12 I asked Sergeant Sulikowski, Not one
- 13 citation was written? And he even said to you, the
- 14 only way to know if it's a violation is to do an
- investigation. This is why there's no genuine issue.
- 16 Sergeant Sulikowski said to you, The only way that
- 17 you could hold Lincoln Towing accountable for
- anything in A through F is to do an investigation,
- 19 and they did not do one. How is it that counsel
- 20 could say to you with a straight face that the
- 21 24-hour tow sheets combined with A through F mean
- 22 anything, when his own witness says they don't mean

- 1 anything? How do you sustain the burden then, Judge?
- What am I doing? What am I missing here?
- In this 32 odd years that I have been
- 4 practicing law, I don't know how many trials I have
- 5 done. What am I missing that I need to know that I
- 6 did not learn along the way, when the plaintiff does
- 7 not sustain their burden and even their witnesses
- 8 helped my case? Every one of their witnesses helped
- 9 my case. I don't even know -- I have never been
- involved in a case where I am calling their
- 11 witnesses.
- 12 Officer Strand today said it again, I
- 13 don't know, I have no idea. I don't know if it's a
- 14 violation. He even said to you, I would not even
- 15 write some of these tickets. I know they are not
- 16 proper. He even told you he did not do an
- 17 investigation. Sergeant Sulikowski told you, their
- 18 own witness -- if it was my witness, there would be a
- 19 genuine issue. I agree. Since these are not my
- 20 witnesses, there's no genuine issue created. They
- 21 are his witnesses. They are Commerce Commission
- 22 witnesses. That are telling you we didn't do

- 1 anything wrong. They don't know whether we are fit
- 2 or not. They have no opinion, and what they do know
- 3 is that without doing an investigation, you can't
- 4 glom anything from it.
- 5 So I need to know somehow for the
- 6 record, one, what they are claiming that we did
- 7 wrong, two, what the elements of those allegations
- 8 are, and, three, how they sustained that burden, so
- 9 then they would provide a prima facie case to me so
- 10 that I could then defend it. Because right now as I
- 11 am sitting here, I might need five more days of
- 12 testimony if, in fact, you are going to allow them to
- 13 make the allegations that counsel made off the
- 14 record, which is that somehow these documents mean
- 15 something. If he's going to make that argument to
- 16 you and he's going to be allowed to, presenting you
- 17 no evidence, then I will tell this Court right now,
- 18 I'm not finishing tomorrow. There's not a chance.
- 19 I'm going to have to probably -- I'm going to have to
- 20 bring in rebuttal witnesses. I'm going to have to
- 21 bring in all of the lot owners for every one of these
- lots to say to you, Yeah, we had a contract with

- 1 Lincoln during the time. I don't know what you are
- 2 talking about. MCIS might be wrong. Because right
- 3 now they have not proved to you that we have a
- 4 contract. They have not.
- 5 But if you are going to allow them to
- 6 try to make that argument to you by closing
- 7 arguments, then I'm going to tell you, Judge, I have
- 8 no choice, my hands are tied. I'm going to bring in
- 9 the lot owners, the dispatchers, the drivers, and I'm
- 10 going to bring in people from -- I mean, these are
- 11 rebuttal witnesses. By the way, all of these people
- 12 either work for the Commerce Commission or they have
- 13 notice of them because they are claiming now in the
- 14 eleventh hour that somehow or another these
- inconsistencies mean something. If they don't mean
- 16 anything, I don't need it, I don't know. But if you
- 17 are going to allow them to say the 24-hour tow sheets
- 18 coupled with A through F mean something, I am
- 19 bringing in witnesses to tell you that we don't
- 20 because they shouldn't be allowed to do that because
- 21 their own witness said they don't.
- JUDGE KIRKLAND-MONTAQUE: Excuse me. The

- 1 evidence that has been presented with -- you know, as
- 2 it stands, you are able to make your arguments, just
- 3 as you are right now, about the weight, the
- 4 credibility, all of that. You can make that in your
- 5 brief. If Staff is done presenting witnesses and
- 6 this is what we have on the record, then this is what
- 7 we have. This is what we have to go with, and let's
- 8 go back to the beginning of that order dated -- I
- 9 think two years ago they said this is a hearing on
- 10 fitness basically, and a hearing on fitness is like
- 11 fitness as you have in a new application. We have
- 12 standards, the fitness standards. There is something
- 13 that we have to direct us.
- 14 MR. PERL: But we don't have that in this case.
- 15 You want to know why, Judge? They are stipulating to
- 16 the fact that none of those elements are here. So
- 17 counsel has already stipulated with me that all of
- 18 those things that you just said which are --
- 19 JUDGE KIRKLAND-MONTAQUE: Most of them.
- 20 MR. PERL: No, all of them. If you look at
- 21 1710.22, the fitness test, they are not contesting
- 22 any of it.

- JUDGE KIRKLAND-MONTAQUE: Listen, this is --
- 2 MR. PERL: They are not.
- 3 JUDGE KIRKLAND-MONTAQUE: This is what I have
- 4 to go with.
- 5 MR. PERL: You thought they were because you
- 6 don't really know what they are claiming because no
- 7 one does.
- 8 JUDGE KIRKLAND-MONTAQUE: Listen, the point of
- 9 the matter is, you have to go by the fitness
- 10 standard. Even if you stipulated to that there's no
- 11 problem, then there's a section, staff's evidence,
- 12 and then you go through it and it is what it is. The
- 13 officer testified that he doesn't know or that -- my
- 14 point is, what we have is what we have, and if there
- are holes in it that you want to attack, then you are
- 16 free to do that.
- 17 MR. PERL: But that is like saying in a breach
- of contract case, you don't have to prove
- 19 consideration, just -- it's offer, acceptance,
- 20 consideration. You just made up a new rule, which
- 21 said, you don't need consideration. In your closing
- 22 argument, just say that they did not have

- 1 consideration. The plaintiff can still bring a case
- 2 for breach of contract, which you can't bring without
- 3 consideration or at least alleging it. You cannot.
- 4 JUDGE KIRKLAND-MONTAQUE: I think you are
- 5 arguing, obviously, the fitness elements are met and
- 6 the evidence presented against -- I mean, you would
- 7 have --
- 8 MR. PERL: But we determined at the beginning
- 9 of the case, Judge, that was not my burden to do
- 10 that. That is in a fitness hearing every two years,
- 11 you are right, but we are not doing that here. You
- want to know why we are not going first and they are?
- 13 Because we determined this is not a fitness hearing.
- 14 The burden is on them. So when the burden is on you
- and you have to have your allegation out there for
- 16 the public, every two years I agree with. Every two
- 17 years, I can look at 1710.22 and I know exactly what
- 18 I have to do. I go through the list. I can do it.
- 19 This is not a fitness hearing for
- 20 that. We have already determined that. Otherwise, I
- 21 would be going first. We argued successfully to you
- 22 that they go first. So the party that goes first has

- 1 to tell you what it is that we did wrong. I should
- 2 not have to sit here and wonder. The regular
- 3 elements, they are stipulating -- hang on. We have
- 4 exclusive possession of a written lease for both
- 5 properties for at least one year. Check. We
- 6 employed sufficient full-time employees pursuant to
- 7 1710.30. Check. We own or have other exclusive
- 8 lease of at least two trucks dedicated to use for
- 9 relocator's license. Check. We employ at least two
- 10 individuals who work as relocator operators. Check.
- 11 We have all of the insurances regarding Illinois
- 12 Workers' Compensation Act. Check. We have all of
- 13 those things. I know that already. They are
- 14 stipulating to it. What I don't know is what we
- don't have.
- Since the burden is on them, shouldn't
- I know why I'm here? Judge, based upon what you just
- 18 said, you don't know why we are here because you
- 19 are -- I'm not saying this in a bad way, but you are
- thinking, Hey, this is a fitness hearing. It isn't.
- 21 This is not a standard every-two-year hearing. This
- is a very rare one, which I doubt you have done ever.

- 1 I know I have never done one because literally six,
- 2 seven, eight months after we got our license, we are
- 3 having some kind of hearing, so the burden is on
- 4 them. Why can't they just tell us what it is that we
- 5 did wrong? What did we do?
- JUDGE KIRKLAND-MONTAQUE: Basically, what I'm
- 7 saying is, the evidence is what it is.
- 8 MR. PERL: But as you sit there, do you know
- 9 what the evidence is, what the burden is, what they
- 10 are claiming? Did they give you a prima facie case?
- 11 Did they? Because it doesn't just go to, the
- 12 evidence is what it is. Otherwise, I'm telling you,
- Judge, in a breach of contract case, you have a
- 14 plaintiff. You don't have to prove the elements
- 15 then. You just say, Well, you know what, your Honor,
- 16 I came home, I saw this guy in the street, he said he
- was going to paint my house, and he didn't. Okay.
- Defendant speak. I go, Hold on, I'm defense counsel.
- 19 They did not meet their burden. They did not claim
- they offered or paid him any money.
- Counsel, don't worry. Just argue what
- the evidence is, and we'll have a closing argument.

- 1 I would say, No, Judge. I don't have to go forward
- 2 as a defendant. They did not meet their burden.
- 3 They don't have offer, acceptance, consideration.
- 4 They have offer. They don't have acceptance or
- 5 consideration. You would say, Don't worry, just make
- 6 your closing argument, and we'll see what the
- 7 evidence shows. The evidence shows that there's a
- 8 tape recording of Mrs. Smith saying to you, Mr. Perl,
- 9 will you please paint my house and you didn't say a
- 10 word to her. So we would argue at the closing there
- 11 was no contract, but I should not have to do that.
- 12 They should have to make their burden first and prove
- 13 their case first, then I go.
- 14 Otherwise, why have the rules of
- 15 evidence, which I don't know why we have sometimes
- 16 from what they do. Why have elements of cases, if we
- don't need them. You talk, I talk, and then we'll
- 18 just figure it out. That is not the way it usually
- 19 goes in a courtroom. I just am dumbfounded every
- 20 time I walk in here because I am always perplexed as
- 21 to what I'm supposed to be doing because it's not
- 22 what I do in the normal world. Because in the normal

- 1 world, there's real rules of evidence that get
- 2 applied to the case and get adhered to, and you don't
- 3 get to bring things in the eleventh hour and then
- 4 have no one testify to them anyway and somehow they
- 5 want to mistake things by saying, Well, they are
- 6 admitted into evidence. So what? It does not mean
- 7 that they are authenticated or they are reliable or
- 8 they are accurate or they are truthful. They are in
- 9 evidence.
- I could give you a business record of
- 11 Lincoln's that's in evidence. It doesn't mean it's
- 12 accurate or truthful. I have to prove that to you,
- 13 but they don't do that in here. They just want to
- 14 admit a document into evidence, without anyone
- 15 testifying that it's accurate or truthful. And by
- 16 the way, the only witness they have said it is not
- 17 accurate and truthful because in his deposition he
- 18 clearly says, It's not accurate. Then he tries to
- 19 back away from it here, but then he kind -- at the
- 20 very end he kind of actually says, it was not
- 21 accurate anyway.
- MR. BURZAWA: Mr. Perl is mischaracterizing

- 1 Sergeant Sulikowski.
- 2 MR. PERL: Oh, no, I'm not.
- 3 MR. BURZAWA: Sergeant Sulikowski always
- 4 qualified his testimony that the particular item was
- 5 inaccurate, not that the documents as a whole were
- 6 inaccurate. He clearly stated that he relied on
- 7 MCIS, on the information contained therein, and he
- 8 reviewed the system as accurate, but if there is not
- 9 a particular instance where there is a field input as
- 10 1899, that raised a red flag for Sergeant Sulikowski
- 11 that that particular field was inaccurate, not the
- 12 document in general.
- MR. PERL: And I said to Sergeant Sulikowski,
- 14 Show me any information on here that is accurate.
- 15 You know what he said? I can't. I said to him
- specifically, Show me one piece of information on
- 17 here that is actually accurate, and he said, I don't
- 18 know.
- 19 JUDGE KIRKLAND-MONTAQUE: Okay. Let's get back
- 20 to the point.
- MR. PERL: By the way, Judge, Section 200-100
- of the administrative code, contents of pleadings and

- 1 documents -- this is rules of evidence, Part 200.
- 2 Rules of practice, I'm sorry, Part 200,
- 3 Section 200-100, contents of pleadings and documents.
- 4 All pleadings and documents in proceedings before the
- 5 Commission to which a docket number has been assigned
- 6 shall display the docket number.
- 7 Then if you look at C, it says, All
- 8 pleadings shall also include the following
- 9 information: C, the specific relief sought. The
- 10 specific relief sought. I don't know what relief
- 11 they are seeking here and neither do you because just
- 12 ten minutes ago you basically said, Well, you just
- 13 have to go through the administrative code. That is
- 14 not what we are here for. I know that. Because we
- 15 already stipulated that we have all of these things
- 16 under 1710.22 of the fitness test. We have those.
- 17 So I think since they did not tell you
- 18 specifically what they are doing here,
- 19 inconsistencies are not a specific relief sought.
- 20 They could not possibly -- and a plain and concise
- 21 statement of any facts upon which the pleadings are
- 22 based. You never got that ever. I know you don't

- 1 have that because in the eleventh hour, they said to
- 2 you there's some inconsistencies. That is not a
- 3 plain and concise statement of any facts upon which
- 4 the pleadings are based, and I'm sorry, Judge, but at
- 5 some point in time, they have been allowed to
- 6 practice in a way. This is just the way it is that
- 7 would not hold anywhere else, not in state court, not
- 8 in federal court. You can't do the things that they
- 9 do and get away with them, and I understand this is a
- 10 little bit different standard and I get that. I do
- 11 get that, but at some point in time, you have to look
- 12 at them. There has been 10 or 20 times when you have
- 13 asked them questions and they have never answered
- 14 you. Like you have asked them before, What are you
- 15 alleging? And then when they say to you something
- 16 like, Well, the statute says that we can do it.
- 17 Mr. Barr even said to you, Even one
- 18 citation means we could take your license away. And
- 19 we kind of all chuckled. Really? Where does it say
- 20 that and who does it anyway? Because they never
- 21 wanted to tell you that because they don't even know
- 22 because in reality, none of these -- Mr. Burzawa has

- only been here a few months, so he was not part of
- 2 anything in the beginning. He doesn't know why we
- 3 are here. No one knows why we are here, except to
- 4 say that, we want to take your license away. That
- 5 they know. They know they want to take our license
- 6 away, and I guess if that is the only thing that they
- 7 have to tell me is they want my license, then they
- 8 have sustained their burden. I agree.
- 9 But that is not the only thing they
- 10 have to tell me. They have to tell me how it is that
- 11 nine months, ten months after they gave me my
- 12 license, they say I'm not fit. They have never told
- 13 me that.
- 14 And by the way, Judge, this is the
- 15 problem. If you are going to consider -- with
- 16 fitness, if you are telling me, Mr. Perl, I have to
- 17 at least consider the 24-hour tow sheets and
- 18 A through F, then I have to put on a lot of witnesses
- 19 because I can't -- even if it's only a 1 percent
- 20 chance, because I think that is all it would be, that
- 21 you would give them any weight at all or any
- 22 credibility at all based upon the testimony, but

- 1 still I can't play with my client's license like
- 2 that. I would literally need to bring in I don't
- 3 know how many people to rebut the fact that this
- 4 evidence is ridiculous.
- I mean, literally, I don't know what
- 6 it means when they tell me there is an inconsistency.
- 7 Judge, rhetorical question, do you know what it means
- 8 when they say "inconsistencies"? What does that even
- 9 mean? I mean, inconsistencies that you are going to
- 10 construe against me, my client, against the Commerce
- 11 Commission, or there's just inconsistencies? So
- 12 what? There's inconsistencies in every day life. It
- doesn't mean that I get arrested for it. There's
- 14 inconsistencies in every day life. That doesn't mean
- 15 I lose my law license for it. These are
- inconsistencies that they are trying to claim mean
- 17 something.
- 18 They are trying to say to you -- and I
- 19 know what they are trying to say, but none of the
- 20 witnesses said that, so you can't just say something
- 21 and make it so. You need to actually have an opening
- 22 statement, and then you make your case. Then you

- 1 have a closing argument. You don't get to do a
- 2 closing argument if you don't make your case. That
- 3 is the problem. A lot of attorneys think that an
- 4 opening statement is really an argument, and it's
- 5 not, and they argue mostly in their opening
- 6 statements.
- 7 Opening statements are just facts.
- 8 Opening statements are to say, The facts will show
- 9 the following: You'll hear testimony from John, from
- 10 Sue, from Pete, and Wendy, you'll hear this. And in
- 11 the closing you say, Remember when I told you you
- 12 would hear that? You did.
- 13 That is not this case at all. They
- don't have an opening statement what they are going
- 15 to say. They did not do any of that with their
- 16 witnesses, but they want to get to a closing argument
- 17 anyway. All they have ever wanted to do is try to
- 18 argue to you that they should take our license away
- 19 with no evidence at all, no documentation, nothing,
- 20 and my argument to you is, Judge -- and the more I'm
- 21 thinking about it, the more I'm arguing it, it's
- incredible to me that I have to even take this long

- 1 to argue it.
- 2 They did not sustain their burden.
- 3 They could not tell you what their burden is. They
- 4 could not even tell you, Here is the elements that we
- 5 are trying to prove, here is the elements that we
- 6 proved to you. They are not going to tell you that
- 7 right now. They are not. I know they are not.
- 8 All they are going to do is say to you
- 9 something like, We are allowed to have this hearing
- 10 pursuant to the code. We have the hearing. We think
- 11 there's inconsistencies. We want you to construe
- 12 them -- by the way, I'm making this up because they
- 13 have never said this. I want you to construe them
- 14 against Lincoln or something. I guess they could say
- 15 that. They have never done it before. They have put
- 16 that -- in all of the pleadings that we have here and
- 17 all of the documentation that we have there, they
- 18 never once gave you a plain and concise statement of
- 19 the facts on which the pleadings are based or the
- 20 specific relief sought or how they are going to get
- 21 to that so they can meet their burden so that I would
- 22 know what witnesses to bring to counter them, how to

- 1 prepare for cross-examination, which is why I got
- 2 some extra time to do the cross-examination because
- 3 they never did it. So at least I got to look at the
- 4 documents. I still don't know.
- 5 You know, we ended this hearing today
- 6 on February 13th. As I sit here, I still don't know
- 7 what my client did wrong, how that would make them
- 8 not fit. I mean, nothing. They don't say to you --
- 9 and I don't want to give them their argument, but
- 10 they don't say to you -- they don't say to you that
- 11 based on the number of tows Lincoln did, the number
- of citations they get is crazy. They don't say that
- 13 because they know it's not because the numbers are
- 14 literally -- I did the numbers today again.
- 15 Three-tenths of 1 percent of the time did we actually
- 16 get found liable. Three-tenths of 1 percent. Per
- 17 1,000 tows, maybe three times we were liable per
- 18 1,000.
- But they don't even tell you that. I
- 20 have to tell you that. They don't want to tell you
- 21 that because they know it hurts their case, so you
- don't even have anything from them. So how can you

- 1 let them proceed in their case when they have not
- 2 proven anything to you? I know it's easy to say to
- 3 me, Just do it on closing argument. And I get it,
- 4 and maybe we will even win. Probably we will because
- 5 they presented nothing, but I should not have to do
- 6 that. I should not have to take the chance to do
- 7 that.
- 8 Otherwise, why have courtroom
- 9 procedures? Why have elements in cases? Why not
- 10 just say, You can sue anyone for anything. You come
- in as a plaintiff saying, I'm suing you. Judge, I'm
- just suing you, and then you'll hear what I'm saying
- and then you present your defense. That is what they
- 14 did.
- 15 If you want them to go forward, not
- 16 giving you their basis or a clear and concise
- 17 statement of what we did wrong, not knowing what the
- 18 elements of this are, not knowing if they met their
- 19 elements, I guess we will go forward, but I think it
- 20 would be wholly improper to do that and it would
- 21 violate my client's due process.
- JUDGE KIRKLAND-MONTAQUE: Do you want to

- 1 respond?
- 2 MR. BURZAWA: I'll try to be brief because
- 3 there were a few inconsistencies in Mr. Perl's
- 4 argument there. And it's an interesting strategy
- 5 that Mr. Perl was using, to threaten the Court to
- 6 drag the proceedings out unless you rule in his
- 7 favor. You know, I have never seen that either.
- 8 MR. PERL: Because that is not what I did.
- 9 MR. BURZAWA: Yeah.
- 10 MR. PERL: Okay.
- MR. BURZAWA: And Mr. Perl's argument about the
- 12 plain, concise statement, I think that is a little
- 13 bit untimely. If that argument held any water, that
- 14 would be, I quess, a basis for a motion to dismiss at
- 15 the beginning of the case, but we are already past
- 16 that point.
- 17 And that rule that Mr. Perl alluded to
- about a plain and concise statement in the complaint
- does not really pertain to this situation because
- 20 this is a fitness hearing. And I know you have
- 21 already made your ruling about whose burden it is and
- 22 who goes first, but with all due respect, I think

- 1 that was in error because Section 401 refers back to
- 2 a fitness hearing. And in a fitness hearing, the
- 3 applicant has the burden, so I think that was decided
- 4 wrong. But we are here, we are past that point, so
- 5 we are moving forward.
- And the one big inconsistency in
- 7 Mr. Perl's argument is, he keeps going on and on
- 8 about how he still does not know why we are here.
- 9 But then he says, I know what they are trying to say.
- 10 Quote-unquote, I know what they are trying to say.
- 11 So which is it, he doesn't know why he's here or he
- does know why we are here?
- 13 He received all of these documents
- 14 beforehand, and if there was a problem with their
- 15 timeliness, I'm sure he would have raised that
- 16 earlier. He didn't. And these documents taken
- 17 together, by using one exhibit, one piece of evidence
- in conjunction with another piece of evidence -- yes,
- 19 Staff will argue that there's a reasonable inference
- 20 from those two pieces of evidence. For instance, the
- 21 Exhibits A through F, information contained in MCIS,
- 22 showed dates where on operators did not have their

- 1 permits and showed dates where --
- 2 MR. PERL: Objection.
- 3 MR. BURZAWA: Contracts were -- you argued
- 4 about the merits.
- 5 MR. PERL: I'm objecting that that is not what
- 6 the documents showed because their witness said, I
- 7 don't know what they showed. This is what I'm
- 8 reading.
- 9 MR. BURZAWA: That is what they show.
- 10 JUDGE KIRKLAND-MONTAQUE: Okay. Let him make
- 11 his point.
- MR. BURZAWA: A through F are public documents,
- 13 it's public information. There was nobody that --
- 14 this information is kept in a computer-generated
- 15 format in a database. It has to come into this world
- 16 into in court in some type of physical form. Does
- 17 Mr. Perl want me to bring in the Commerce
- 18 Commission's servers and plant them here and show
- 19 everybody what information is contained in MCIS? No.
- 20 They have to be printed out.
- 21 But the information itself is not kept
- in the physical form, it's kept on a computer, and

- 1 when a computer-generated printout comes out, that is
- 2 considered an original under the Illinois Rules of
- 3 Evidence. Those are certified public documents or
- 4 certified public information, certified by the head
- of process, so the foundation for those documents, A
- 6 through F, has been laid.
- 7 My point about the reasonable
- 8 inference from the evidence, the Exhibits A
- 9 through F, the public information from MCIS shows a
- 10 few things. Certain documents show that an operator
- 11 did not have a permit on a particular day. Other
- 12 printouts show a contract may not have been e-filed
- or there was no contract on that property.
- 14 Then taken in conjunction with
- 15 Lincoln's 24-hour tow logs, if you compare those same
- 16 dates, it shows that Lincoln actually towed vehicles
- on those dates, so they were unauthorized tows in
- 18 general for one reason or another. There was about,
- 19 I think, close to 500 unauthorized tows, if you
- 20 compare the information in MCIS with Lincoln's
- 21 24-hour tow sheets. That is precisely what the
- 22 Commerce Commission ordered, a fitness hearing to

- 1 inquire about Lincoln's relocation towing operations,
- 2 its business operations. So the evidence suggests
- 3 that there's a pattern and practice of unauthorized
- 4 tows and proved up in part by its own business
- 5 records, 24-hour tows -- tow logs.
- 6 So everything that Mr. Perl has said
- 7 goes to the weight of that evidence. He said that he
- 8 knows what we are trying to say, so, again, he's on
- 9 notice about what he has to defend and he pointed out
- some inconsistencies with the information, but that,
- 11 again, goes to the weight and not to the
- 12 admissibility.
- 13 Mr. Perl kept referring to in general
- 14 that we have not met our burden of proof, but at this
- point, in the directed verdict stage, Staff doesn't
- 16 have to meet a burden. They have to show a prima
- 17 facie case, and the evidence taken together shows a
- 18 prima facie case that Lincoln Towing is involved in a
- 19 pattern and practice of unauthorized tows.
- Now, Mr. Perl has a defense to that,
- 21 and he raised the defense about the inaccuracies and
- that he could do that during his closing arguments

- 1 and in his closing briefs. Again, he keeps referring
- 2 to these documents being created by counsel or staff.
- 3 Again, I touched on that. That is the only way that
- 4 we could bring those documents into this physical
- 5 realm and be introduced, but the information itself
- 6 is certified. It is a public record. It's
- 7 FOIA-able. Mr. Perl FOIA's this information all of
- 8 the time. Just because they have to go through some
- 9 type of process, the public could get it, and
- 10 certainly there has to be some personal identifying
- information that has to be redacted but it's public
- information because this is a public agency which is
- open to the public and the information is open to the
- 14 public.
- So, again, at this point, Judge, you
- 16 know, staff has met its prima facie burden, based on
- 17 the reasonable inference from the evidence that
- 18 Lincoln has a pattern and practice of unauthorized
- 19 tows, so there's enough to move forward. And
- 20 Mr. Perl has been on notice of that argument. We set
- 21 a very lengthy hearing schedule based on Mr. Perl
- indicating how much time he needed to present his

- 1 case. Most of the hearing dates have been his
- 2 cross-examination of the witnesses, him going beyond
- 3 the scope of cross-examination and introducing
- 4 argument and evidence from the witnesses in favor of
- 5 his client. So he has been able to rebut in general
- 6 or at least attempt to rebut in general the argument
- 7 or the inferences raised by the evidence that has
- 8 been introduced by staff.
- 9 So he's been on notice of the
- 10 argument, of the allegations, the assertions, so
- 11 there's no reason to grant the directed verdict and
- there's no reason to delay the completion of this
- 13 hearing. Any request to extend the hearing would be
- 14 untimely and unnecessary.
- MR. PERL: Well, Judge, I'm not requesting to
- 16 extend the hearing. We don't have it -- we have
- 17 estimated some dates for what we are doing. We never
- 18 had -- we estimated dates. I actually told you that
- 19 I would need five days to cross-examine Sergeant
- 20 Sulikowski, and I did not take five days. I know I
- 21 told you that.
- I'm glad that counsel is finally

- 1 committing to something because in the over two years
- 2 that I have been here, no one has ever said to me
- 3 that Lincoln Towing has a pattern and practice of
- 4 unauthorized tows. Have you ever heard that before?
- 5 Because I know you have not. Counsel now tells you,
- 6 Well, of course we are here because Lincoln Towing
- 7 has a pattern and practice of unauthorized tows. I
- 8 have never heard that before today. This is the
- 9 first time in over two years that I have heard that
- 10 statement made ever.
- MR. BURZAWA: Because Mr. Perl forced a closing
- 12 argument essentially here. That would be the
- 13 argument in the closing argument.
- 14 MR. PERL: So they don't have to tell you until
- 15 their closing argument what their case is, and that
- 16 is what I love about this whole theory. This is
- 17 wonderful. Counsel just said to you, I was not going
- 18 to tell you until the closing what my real case is
- 19 because it's trial by ambush. I have used that word
- 20 in my life never in a trial before except this one
- 21 because this never happens.
- In this particular case, I have said

- 1 trial by ambush probably 50 times. I'll say it for
- 2 the 51st time. Counsel literally just said to you on
- 3 the record, admitted that he was not going to tell
- 4 you that until his closing argument.
- 5 MR. BURZAWA: That is a misstatement of what I
- 6 said.
- 7 MR. PERL: No, it's not a misstatement because
- 8 he said, He forced me to do it before my closing
- 9 argument. And you know what that mean, Judge?
- 10 MR. BURZAWA: That is not what I said, Judge.
- MR. PERL: Well, let's read back from the
- 12 record what he said.
- 13 JUDGE KIRKLAND-MONTAQUE: No. Let's just go
- 14 ahead. Make your point. I heard it. It was just a
- 15 second ago. Let's just keep going.
- 16 MR. PERL: You heard what he said. So
- 17 counsel's argument that he gets to wait until the
- 18 closing to tell you that Lincoln had a pattern and
- 19 practice of unauthorized tows is so improper, I can't
- 20 even believe I'm standing here arguing it. I can't
- 21 believe it's not 137 sanctions against the Commerce
- 22 Commission, by the way.

- 1 MR. BURZAWA: That's going a little bit too
- 2 far.
- 3 MR. PERL: It's not going too far.
- 4 MR. BURZAWA: It's a reasonable inference from
- 5 the evidence. That is what a closing argument is.
- 6 MR. PERL: Judge, I don't want to argue with
- 7 counsel.
- JUDGE KIRKLAND-MONTAQUE: Go ahead. Let's make
- 9 your closing point.
- 10 MR. PERL: It's not a reasonable inference from
- 11 the evidence, and here is why. Counsel tells you
- 12 again -- somehow counsel misconstrues what I say
- every time and ignores his own witnesses. His own
- 14 witnesses said the following: At the very end when
- 15 Sergeant Sulikowski had no choice but to relent,
- 16 because he said in his dep he did say it, the
- 17 information is not accurate, not just one thing, it's
- 18 not accurate. When I said to him, Sergeant
- 19 Sulikowski, here is Exhibits A through F, show me one
- 20 piece of information that is accurate. You know what
- 21 he said? I can't. I don't know. So his witness
- 22 tells you that they don't know anything that is

- 1 accurate, but he does know the ones that aren't.
- Obviously, there's 15 or 16 times that they know it's
- 3 not accurate.
- 4 How am I misstating any of the facts?
- 5 And counsel says to you all he has to do is prove a
- 6 prima facie case. Okay. Well, did he do that? What
- 7 prima facie case did he give to you because his own
- 8 witnesses told you, all four of them, they have no
- 9 opinion as to whether we are fit or not. They don't
- 10 know whether we get a lot of tows. Most of them said
- 11 to you we don't have an inordinate -- he said pattern
- 12 and practice of unauthorized tows. The witnesses
- don't say that though. See, the witnesses testified.
- 14 They are the only ones that can testify because
- documents really don't speak for themselves. They
- 16 don't even talk. You can put your ear really close
- 17 to them. They don't say a word, but the witnesses
- 18 spoke loud enough for you to hear. They did not
- 19 provide you a prima facie case because until just now
- 20 they did not have a case. They just finally told you
- 21 what their case is, which is, a pattern and practice
- 22 of unauthorized tows.

- Now, if I knew that was their case --
- 2 and, by the way, Judge, guessing at what their case
- 3 is, because I'm pretty good at what I do, does not
- 4 mean that they have sustained their burden.
- Now, if I say to you, I can guess what
- 6 they are doing, offer, acceptance, consideration. I
- 7 could say, Well, I guess that you are saying it but
- 8 you did not say it, it doesn't mean they did it
- 9 because they didn't do it. You know what, doing
- 10 something wrong for 20 or 30 years, like they do,
- 11 does not make it right. Just because maybe I'm the
- 12 first attorney that complains about certain things,
- 13 when we have the citations, and I'm the first
- 14 attorney that complains about certain things here and
- 15 I get them sustained. No one else does it because
- 16 they don't have the time or the effort or inclination
- 17 to do it. So when I try to hold their feet to the
- 18 fire, they fail every time. And when counsel says to
- 19 you stuff like, The documents are
- 20 self-authenticating, show me where it says this.
- 21 MR. BURZAWA: We went over this. Rule 902.
- 22 Okay?

- 1 MR. PERL: Show me where it says that they
- 2 speak for themselves. That does not mean that they
- 3 are accurate and truthful. It just means that the
- 4 documents --
- 5 JUDGE KIRKLAND-MONTAQUE: Okay.
- 6 MR. PERL: By the way, Judge, it's truly
- 7 incredulous for counsel to make these arguments that
- 8 I'm misstating the facts. You heard all of the
- 9 facts. They don't have one fact in their favor. Not
- one of their witnesses testified to any of those
- 11 things, so what do I sit here and do, cross-examine a
- 12 document?
- Then counsel says to you that these
- 14 are screen shots. You don't know what they really
- 15 are. You think that counsel really could not bring a
- 16 person in from the Commerce Commission to testify to
- 17 when the documents were created, who created them.
- 18 Do you really believe -- do you really believe that
- 19 somehow those documents appeared, like Menta came
- 20 down from heaven? Somebody printed them. I know you
- 21 don't know who. I know you don't know when they
- 22 printed them. I know you don't know who printed

- 1 them, how they are printed. I know you still don't
- 2 even know if that was a copy of a copy or a print
- 3 because that is what their own witnesses stated, so
- 4 you don't know any of that.
- 5 And they didn't sustain their burden
- 6 of establishing a prima facie case because until just
- 7 ten minutes ago, none of us even knew what their case
- 8 was. Now for the first time ever, they are finally
- 9 committing to something in two years that Lincoln
- 10 Towing has a pattern and practice of unauthorized
- 11 tows. Even though we did not write any citations for
- 12 them, we want you to say it's a pattern and practice.
- 13 They want to say to you that they have their prima
- 14 facie case to you even though they don't have one
- documentation or one piece of evidence that shows it.
- So I think what we would like to do,
- if you want, Judge, I'll do a written motion for
- directed, if you want, prior to my closing because I
- 19 really believe -- well, first of all, I believe that
- 20 you should sustain them right now. They have not
- 21 given you a prima facie case. They haven't made any
- 22 elements. You don't even know what the elements are

- 1 for a pattern and practice of unauthorized tows. Is
- 2 it one, two, five, seven? What is the pattern and
- 3 practice that we did? If they had told you that
- 4 before, if they said, Judge, we believe that -- and
- 5 by the way, we didn't get A through F until May of
- 6 2017, just for the record.
- 7 So when counsel tells you that we knew
- 8 about it, well in February of 2016, Exhibit 3 from
- 9 our trial book, I want you to go look in there and
- 10 show me where it says, Based upon Lincoln Towing's
- 11 pattern and practice of unauthorized tows, we are
- 12 going to have a fitness hearing. It's not in there,
- 13 and we know it's not in there. And up until
- 14 May 2017, A through F were not in their book, and
- 15 even then they did not say that. They just said
- there's some inconsistencies. Up until today,
- 17 February 13, 2018, is the first time they have told
- 18 this Court that they are trying to prove that Lincoln
- 19 Towing has a pattern and practice of unauthorized
- 20 tows.
- 21 That is the first time you have ever
- 22 heard it. It's a little bit late in the game to do

- 1 that, but if it's not late in the game, then maybe we
- 2 should start the hearing all over again. So I can
- 3 now bring you documentation and witnesses, because if
- 4 this is what they are saying for the first time
- 5 ever -- and by the way, argument that I can't tell
- 6 you that I want you to have a directed finding
- 7 because they did not comply with 200-100, that does
- 8 not fly. You can bring it any time you want. I can
- 9 bring it right now for a directed saying that you did
- 10 not do those things. I did not waive it because I
- 11 did not bring it before.
- By the way, when counsel says I should
- have argued they were not admissible, do you know how
- 14 many times I have argued before this Court, even in
- writing, that A through F should not come in? You
- 16 know it. Ad nauseam. I have given you two different
- 17 writings on them saying they are late and should not
- 18 come in. I asked for a continuance of the hearing
- 19 which was denied. So how can counsel say to you that
- 20 I should have argued this before? I argued it before
- 21 every time I could.
- MR. BURZAWA: Then it's the law of the case, so

- 1 that argument is denied.
- JUDGE KIRKLAND-MONTAQUE: All right.
- 3 MR. PERL: One last thing, Judge. There's no
- 4 rule that I have to finish tomorrow. I can try to
- 5 finish tomorrow.
- 6 JUDGE KIRKLAND-MONTAQUE: Okay.
- 7 MR. PERL: And I'm not threatening anybody.
- 8 I'm just saying that due process says that my client
- 9 should be afforded the right to know. If they are
- 10 really allowed to go forward making this ridiculous
- 11 allegation that we have a pattern and practice of
- 12 unauthorized tows, when three-tenths of 1 percent of
- 13 all of our tows are actually found reliable.
- 14 Three-tenths of 1 percent, that is a pattern and
- practice of unauthorized towing? In what book?
- 16 Where did they have that come from?
- 17 Because they want to somehow slide in
- 18 A through F to you and somehow they want you to
- 19 consider that when it would not be proper to consider
- 20 it regarding -- other than the fact that it's sitting
- 21 there in a book, they did not present any evidence to
- you that it's factual or a basis for it for a prime

- facie case that -- there's no prima facie case for
- 2 you that there's a pattern and practice of
- 3 unauthorized towing and there isn't.
- 4 So now if he wants to hold to that and
- 5 that is what his whole case is, they certainly did
- 6 not sustain the burden of proving a prime facie case
- 7 on that.
- 8 MR. BURZAWA: One last thing, Judge. According
- 9 to Mr. Perl's 213 disclosures, the only witnesses
- 10 that he disclosed were Mr. Munyon and Mr. Dennis, so
- 11 he's kind of limited in what witnesses he can now
- 12 present.
- MR. PERL: Because I did not have the pattern
- 14 and practice of unauthorized towing then. All I had
- 15 back then was what they gave me in the -- by the way,
- Judge, when I gave them my 213s, A through F were not
- even in existence. When I gave them my 213s, all
- 18 they had was the officers that were testifying. That
- is why I don't have them. Then in May, when you
- 20 allowed them to bring in A through F, my 213s were
- 21 done a year and a half before that.
- JUDGE KIRKLAND-MONTAQUE: Well, Mr. Perl, you

- 1 know you could have requested to amend that because I
- 2 was allowing you the opportunity to redepose the
- 3 witness so you could have easily -- so I'm not going
- 4 to even consider that stuff right now.
- 5 MR. PERL: Judge, look at one thing for me then
- 6 because I want one time in this courtroom for counsel
- 7 to have to actually answer to what he just said to
- 8 you. In Staff's eighth answer to our request --
- 9 Protective Parking's request, which they filed on
- 10 April 25, 2017, Interrogatory No. 5, Identify why the
- 11 ICC is conducting this hearing on fitness to hold
- 12 commercial relocator's license against Lincoln Towing
- 13 at this time. That is the eighth time I have asked
- 14 this question.
- And here is what they aid, Staff's
- decision to recommend the matter for a fitness
- 17 hearing at this time is based upon the following
- 18 statutory language, and then they literally just cite
- 19 the statute. It says, The Commission may at any time
- 20 during the term of the license make inquiry into the
- 21 management, conduct of business, or otherwise to
- determine the provisions of this Chapter 18A and the

- 1 regulations are being observed.
- I would love for you to show me where
- 3 they, after the eighth time, said to me that they say
- 4 we have a pattern and practice of unauthorized
- 5 towing, that they put me on notice for that. Where
- 6 am I put on notice? This is the eighth time that
- 7 they have given me that answer in April of 2017. I
- 8 would just love to see where they put me on notice.
- 9 And by the way, Counsel loves to make
- 10 my case for me. He just did it again. The only
- 11 reason that I only have Mr. Munyon and Mr. Dennis is
- 12 because of that, because they did not say that I have
- 13 a pattern and practice of unauthorized towing. They
- 14 never told me that.
- MR. BURZAWA: You deposed Sergeant Sulikowski
- 16 about all of this information, and Sergeant
- 17 Sulikowski is the one who compared exhibits.
- 18 MR. PERL: Sergeant Sulikowski says he has no
- opinion. By the way, I have to respond to that.
- 20 Sergeant Sulikowski told you he has no idea if we got
- 21 a lot of tickets or not.
- JUDGE KIRKLAND-MONTAQUE: I was here.

- 1 MR. PERL: So how can I -- I don't know why --
- why do we have any rules, any pleadings? Why do I
- 3 write anything? Why do I write motions? What am I
- 4 doing here?
- 5 MR. BURZAWA: Woe is me.
- 6 MR. PERL: Woe is you for the way that you
- 7 practice law.
- JUDGE KIRKLAND-MONTAQUE: Listen, I'm going to
- 9 put an end to this.
- 10 MR. PERL: Look at this. Show me where it says
- 11 that. Counsel is so flippant with my client's
- 12 license. He doesn't really care if they live or die.
- 13 It doesn't matter to him.
- 14 JUDGE KIRKLAND-MONTAQUE: Listen to me. You
- 15 got your motion for a directed verdict. I'm going to
- deny it. We have a hearing scheduled for tomorrow,
- 17 if you want to take advantage of that. I don't know.
- 18 MR. PERL: Judge, I have to tell you the truth
- 19 now. If you are letting them -- are you allowing
- 20 them to go forward based on the fact that they are
- 21 claiming this pattern and practice of unauthorized
- towing from Lincoln Towing. I need to know.

- JUDGE KIRKLAND-MONTAQUE: Whatever he said,
- 2 obviously that is his plan. I don't know what his
- 3 plan is.
- 4 MR. PERL: You have to know. You are the
- 5 Court. You are the trier of fact. How could you not
- 6 know?
- JUDGE KIRKLAND-MONTAQUE: As the Court, what I
- 8 plan to do -- I can tell you what I plan to do. I
- 9 plan to look at all of the testimony and the
- 10 cross-examination of the witnesses and summarize what
- 11 has been presented, including the strengths and
- weaknesses or even if something should be included or
- 13 not, and then determine whether or not there are
- 14 any -- are we looking at violations, are we looking
- 15 at allegations. We are looking at whatever is in the
- 16 record. If there were no violations presented in the
- 17 record, then there were not any violations presented
- 18 in the record.
- 19 MR. PERL: I understand what you are saying, if
- 20 we didn't have rules and procedures. Yes, I agree
- 21 with you, whatever is in the record. You just
- 22 literally said my case -- I don't know. I'm just

- 1 going to look at -- you should know at this point in
- 2 time what their case is, and you don't. How can you
- 3 go forward?
- 4 JUDGE KIRKLAND-MONTAQUE: I'm going to look at
- 5 the records and determine whether or not --
- 6 MR. PERL: For what? To determine what?
- 7 JUDGE KIRKLAND-MONTAQUE: -- you meet the
- 8 fitness requirement.
- 9 MR. PERL: But that is not what this case is
- 10 about.
- 11 JUDGE KIRKLAND-MONTAQUE: It is.
- MR. PERL: They have admitted that we meet the
- 13 fitness requirements. You are missing the point.
- 14 JUDGE KIRKLAND-MONTAQUE: I'm not missing the
- 15 point. I think you are missing the point.
- MR. PERL: They are stipulating we meet the
- 17 fitness requirements.
- 18 MR. BURZAWA: The statute allows for rebuttal
- 19 evidence. Even if a relocator presents all of those
- 20 requirements, the standard requirements, there's
- 21 still a section -- I don't have it handy right now --
- that allows for rebuttal evidence.

- 1 MR. PERL: Rebuttal evidence of what?
- JUDGE KIRKLAND-MONTAQUE: Rebuttal evidence of
- 3 not meeting the fitness standard? Is that what you
- 4 are saying?
- 5 MR. PERL: What are you talking about?
- 6 MR. BURZAWA: Yes.
- 7 MR. PERL: The fitness standards, they have
- 8 already stipulated to we meet them. All they are
- 9 saying now is the pattern and practice of
- 10 unauthorized towing. Here is the thing, you are not
- 11 going to look and see if we have the proper
- insurance, are you?
- JUDGE KIRKLAND-MONTAQUE: Let's go off the
- 14 record.
- 15 (WHEREUPON, discussion was had
- off the record.)
- JUDGE KIRKLAND-MONTAQUE: This hearing will be
- 18 continued to tomorrow morning at 10:30 a.m. here in
- 19 Chicago.
- 20 (WHEREUPON, the hearing was
- adjourned until 10:30 a.m.,
- 22 02/14/18.)